



STAR ONLINE PUBLICATION



Case Number: S2208000023

Release Date: January 2022

Symptom/Vehicle Issue: Passenger Power Seat Inoperative, Fuse 28 Open

Customer Complaint/Technician Observation: Owner complains the passenger power seat stopped working. Technician observed the seat does not operate with the power switch, and upon inspection located that Fuse 28 was open.

Repair Procedure: Inspect the wire harness for damage at the passenger seat harness location as shown if fuse 28 is open and the switch has no power Fig 1, 2.

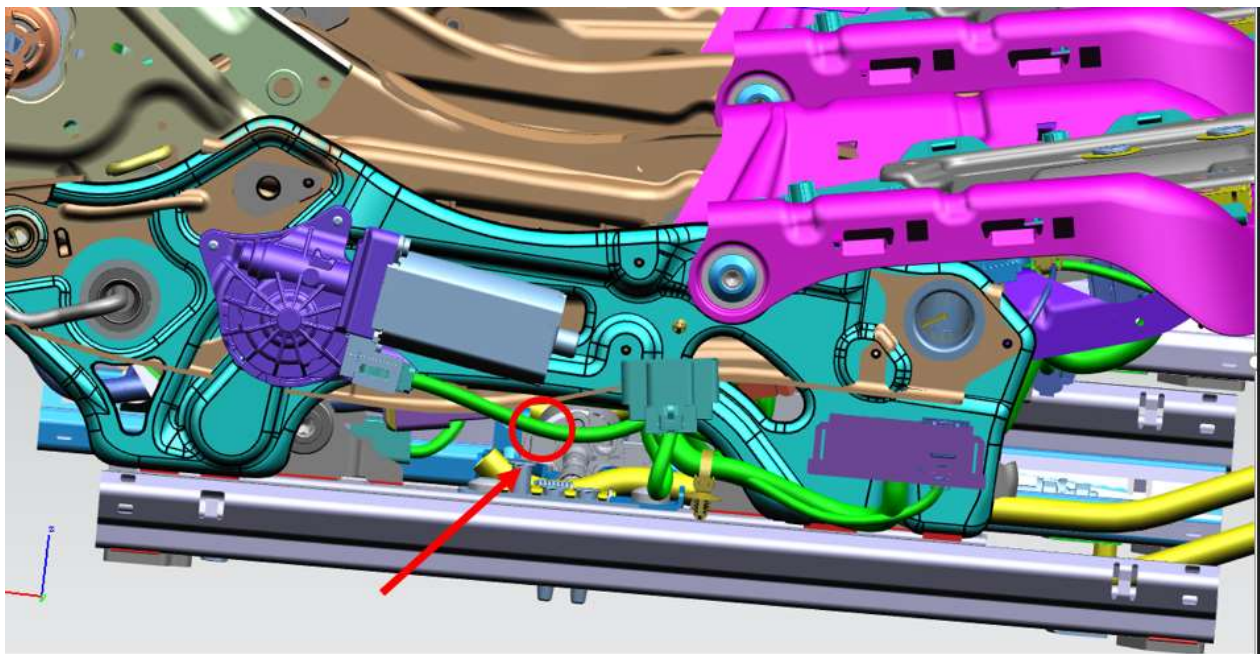


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION



Wiring Diagram - POWER SEAT SYSTEM

POWER SEAT SYSTEM

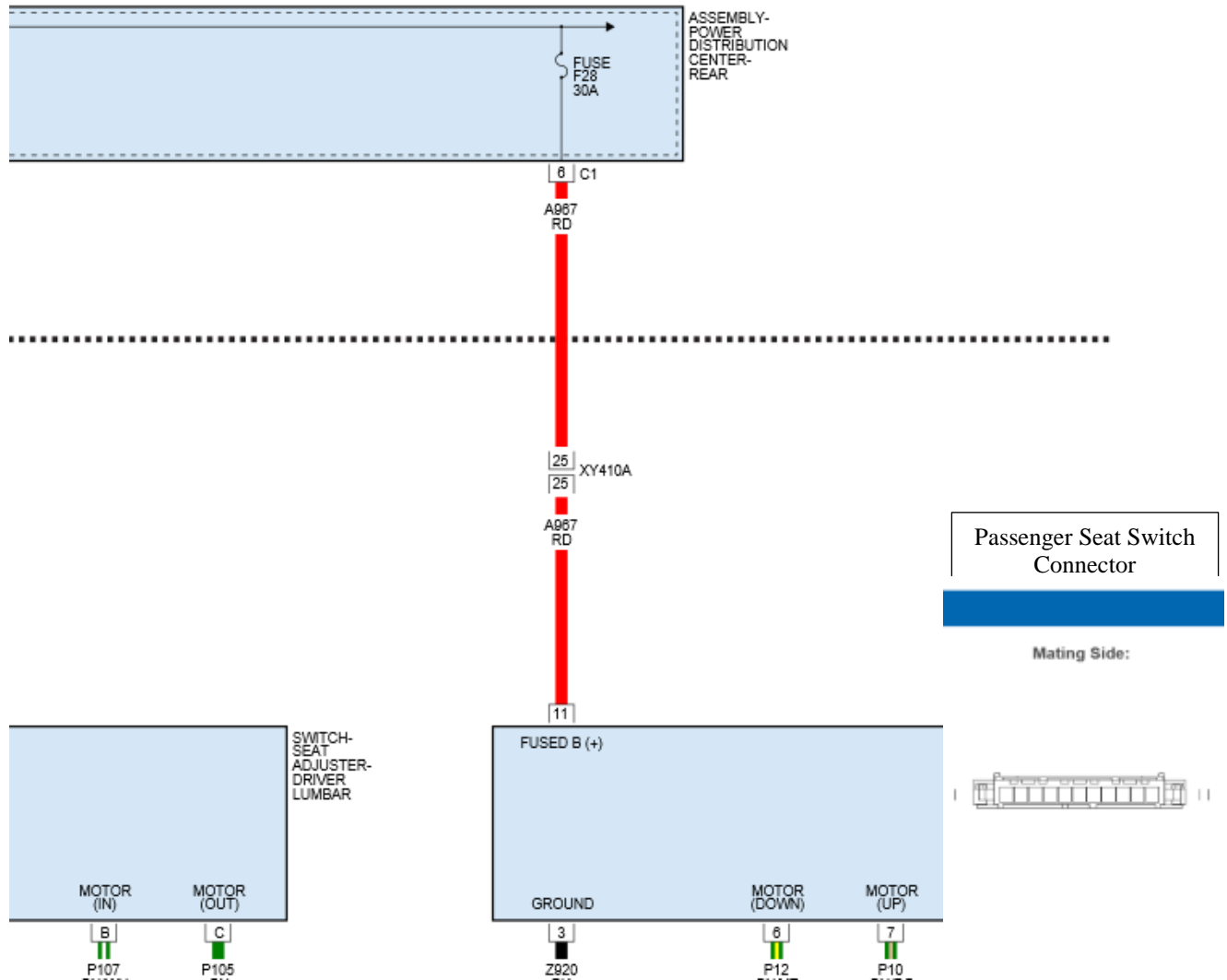


Fig 2

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found