



# STAR ONLINE PUBLICATION



**Case Number:** S220800022

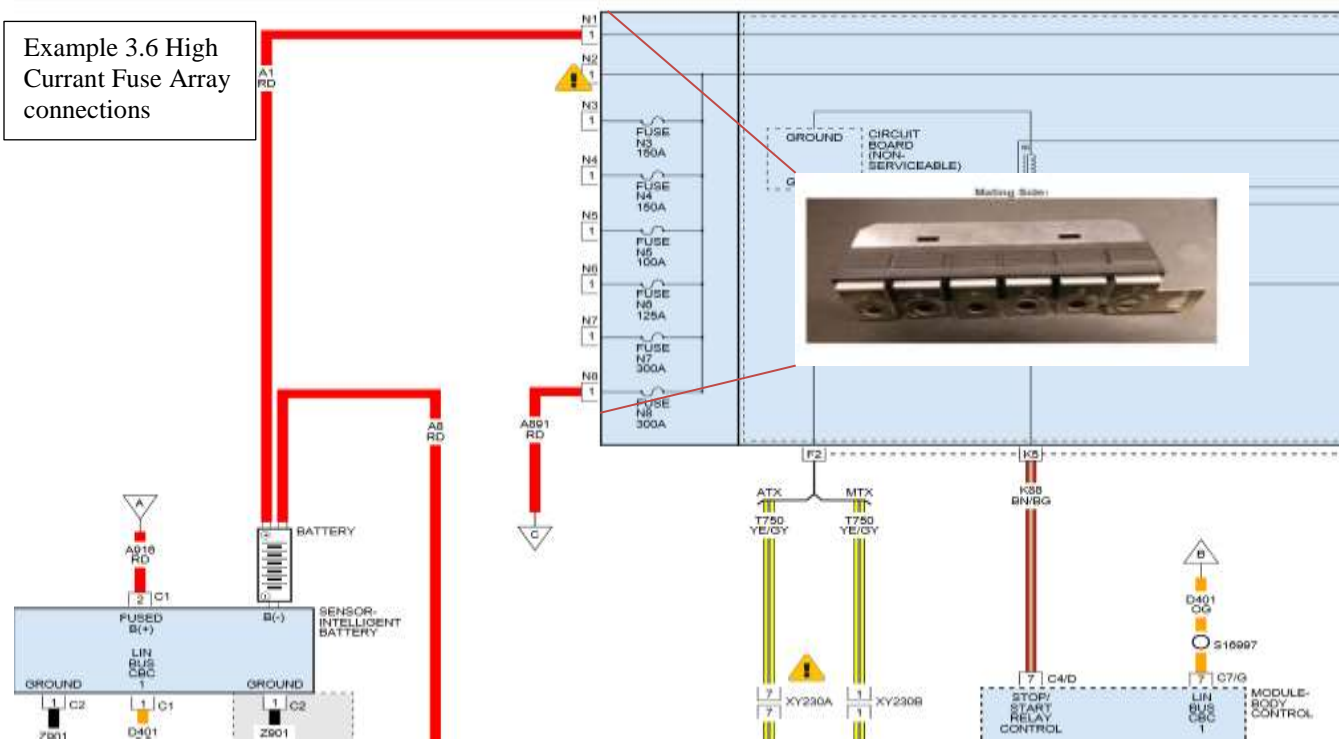
**Release Date:** January 2022

**Symptom/Vehicle Issue:** No Crank, No Start, Battery Light On

**Customer Complaint/Technician Observation:** Owner complains the vehicle may not start or crank at times and or the battery lamp is on. Technician observed the vehicle may have set DTC's U0131 Lost Communication With Power Steering Control Module, and or P2AF5 – Starter Relay 3 Stuck On as stored codes.

**Repair Procedure:** Inspect the connections at the PDC fuse array, loosen and tighten N1-N8 to ensure all secure locations are secure and no terminal to wiring connections are loose during wiggle check validation for loose connections at the HCFA (High Current Fuse Array).

Wiring Diagram - STARTING/CHARGING SYSTEM - 3.6L - eTORQUE



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**