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Case Number: S2223000008

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Symptom/Vehicle Issue: Squeak Noise Opening Front Doors

Customer Complaint/Technician Observation: Customer / technician experiences a squeaking noise upon opening or closing the front door(s). Noise may appear to be coming from the hinges or front of the door area.

Discussion: The front fenders have a noise suppressing stuffer at the back edge near the front door forward edge. If the stuffer is out of position (rearward) it can contact the leading edge of the door upon door opening causing a squeak or chirp noise. The stuffer can be moved forward by using a fiber trim stick with the door(s) making the noise in the open position to gain access (fig 1). Gently push the stuffer forward out of the path of the door until there is adequate clearance between the door and stuffer. Cycle the door several times to ensure there is no longer contact between the stuffer and the door.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Figure 1

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