



## STAR ONLINE PUBLICATION



**Case Number:** S2208000018

**Release Date:** January 2022

**Symptom/Vehicle Issue:** Power Inverter Inoperative

**Customer Complaint/Technician Observation:** Owner complains that the power inverter is not operating. Technician observed the same.

**Repair Procedure:** Inspect the XY362A connector for the involved power inverter circuits, B+ A401 and ground z914 circuits as needed. Use the below diagram to ensure all terminal connections are tight and secure Fig 1-3.

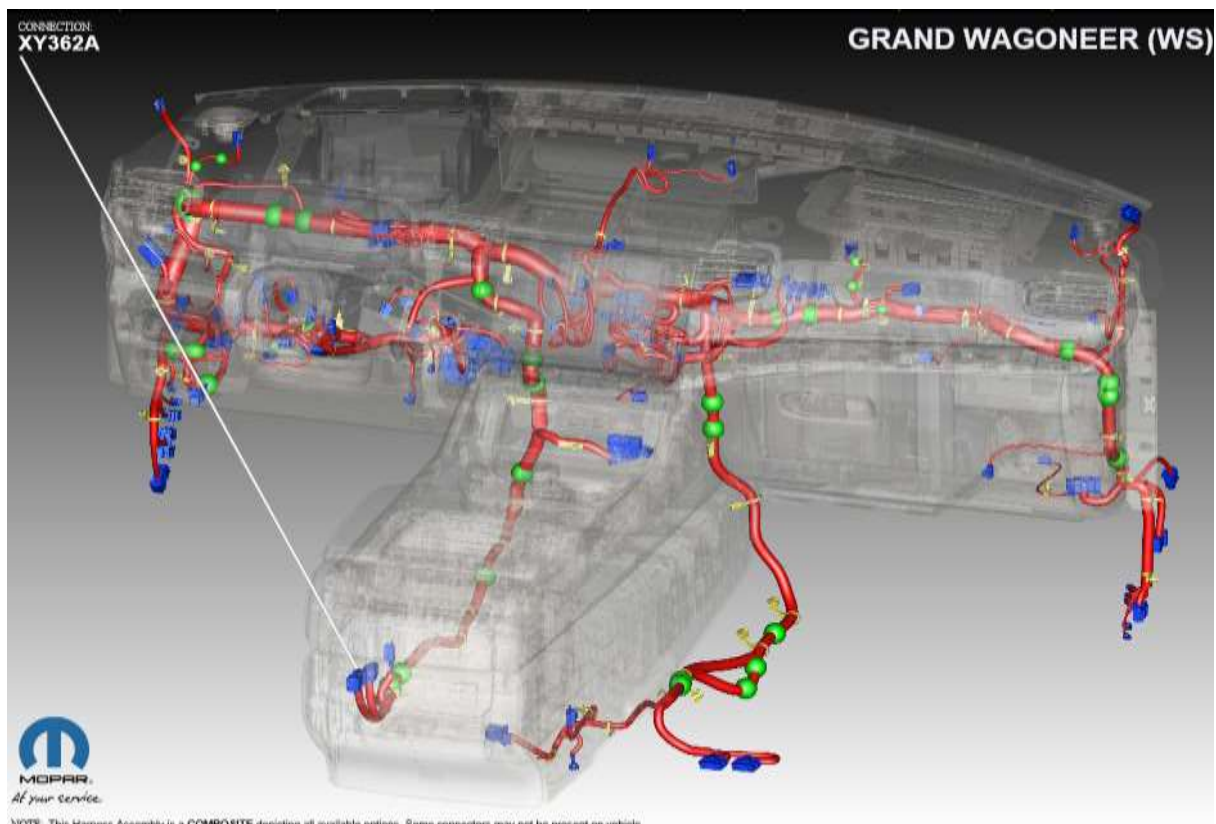


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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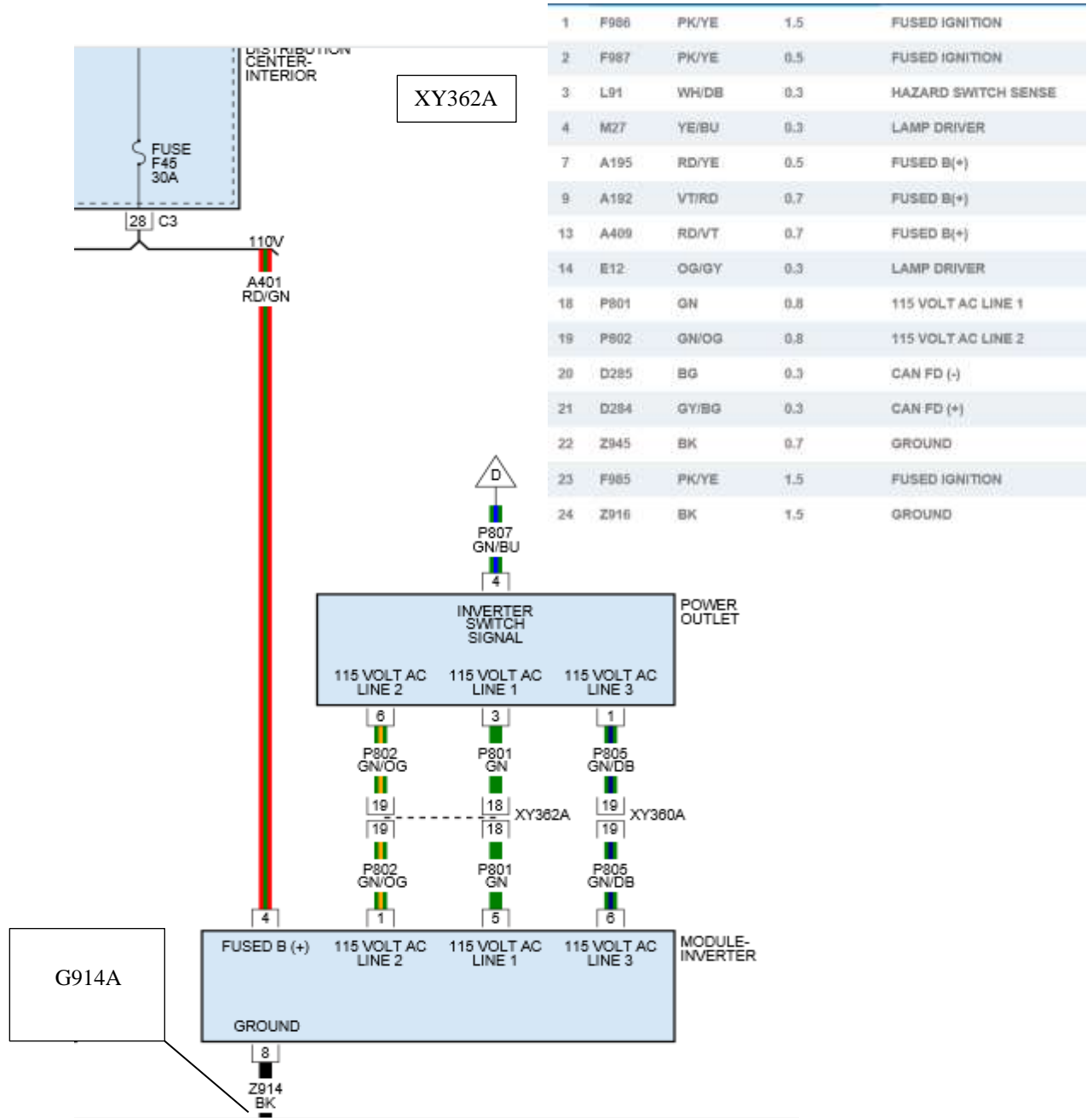


Fig 2

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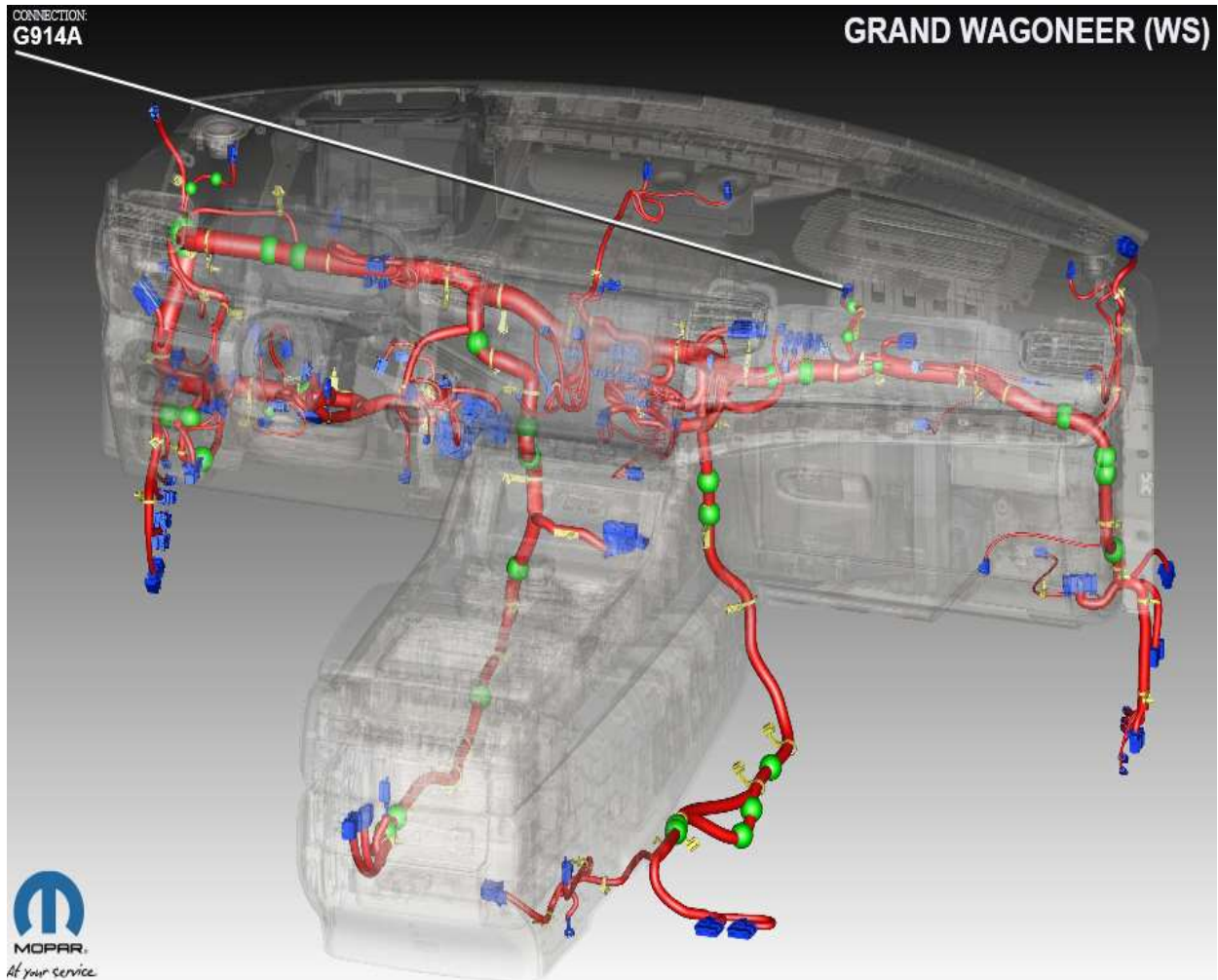


Fig 3

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