

Case Number: S2223000005

Release Date: January 2022

Symptom/Vehicle Issue: Creak Noise Coming From Integrated Center Stack Or Radio Bezel Area

Customer Complaint/Technician Observation: Customer experiences a little creak noise coming from integrated center stack or radio bezel area. If this condition is present continue with the procedure below.

Parts Required:

Fiber Trim Stick Mopar Felt BSR Tape 68230057AB

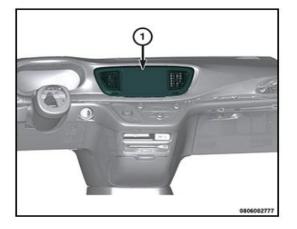
Repair Procedure:

 Remove the integrated center stack radio trim bezel. Refer to Service Library 08 - Electrical / 8A - Audio/Video/Entertainment/Connectivity / RADIO / Removal and Installation

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.





2. Apply felt tape to indicated locations in figures below. Trim tape to $\frac{1}{2}$ wide x 1 $\frac{1}{2}$ " long



3 pieces of tape applied to top of IC stack

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1 piece attached to upper left of Integrated Center Stack Bezel opening. **NOTE>>>** Tape should not be visible with the bezel installed.

3. Reinstall integrated center stack and radio bezel

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