



## STAR ONLINE PUBLICATION

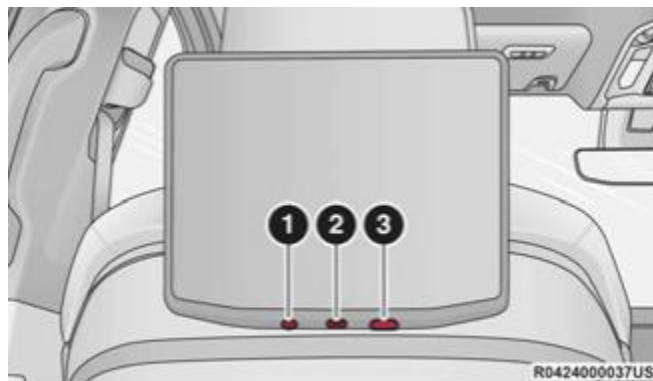


**Case Number:** S2208000014

**Release Date:** January 2022

**Symptom/Vehicle Issue:** Vehicle Did Not Come With Headphones For Back Seat Entertainment System.

**Discussion:** Customer may notice the vehicle did not come equipped with headphones. The Rear Seat Entertainment system does not come equipped with headphones, this system allows the customer to use Bluetooth® headphones with the system. Customer will need to provide their own wireless headphones that can be paired with the system using Bluetooth®. Customers can also use their own wired headphones and plug them into a Headphone Jack located under one of the rear screens. Older (IR) Infrared type Headphones will not work with this Bluetooth capable system.



**Headphone Jack/HDMI/USB**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**