



STAR ONLINE PUBLICATION



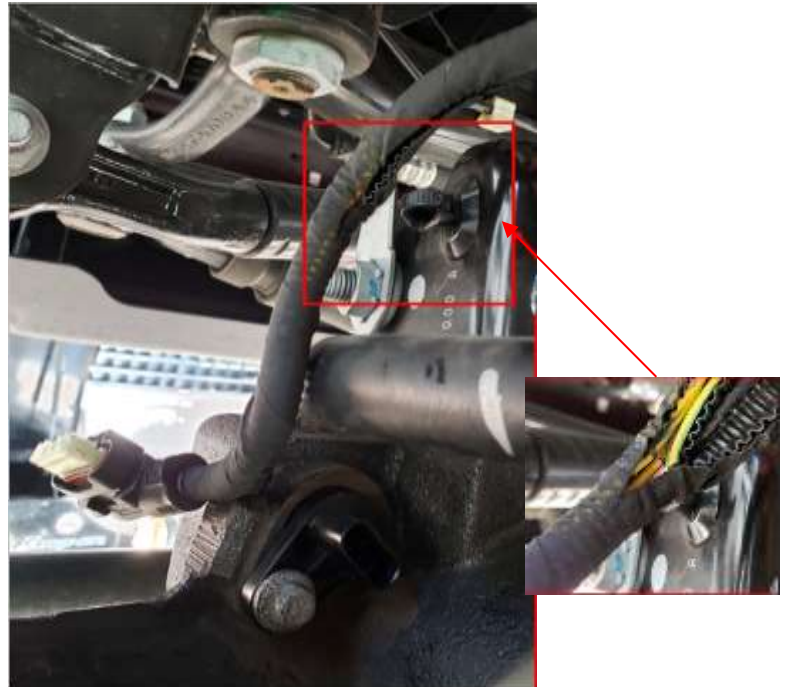
Case Number: S220800008

Release Date: January 2022

Symptom/Vehicle Issue: Service Axle Locker Warning Message

Customer Complaint/Technician Observation: Owner complaint of a service axle locker message on the cluster. Technician observed the vehicle is setting DTC C1416-13 Front Differential Control-Circuit Open and/or C144D-15 Front Differential Position Sensor-Circuit Short to Battery Open as stored or active.

Repair Procedure: Inspect harness in the areas where the harness has been secured by any retaining clips at axle housing and or frame. Open the harness in the suspect location (s) and examine for any circuit damages. Repair the harness as needed to complete no parts required.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found