



## STAR ONLINE PUBLICATION



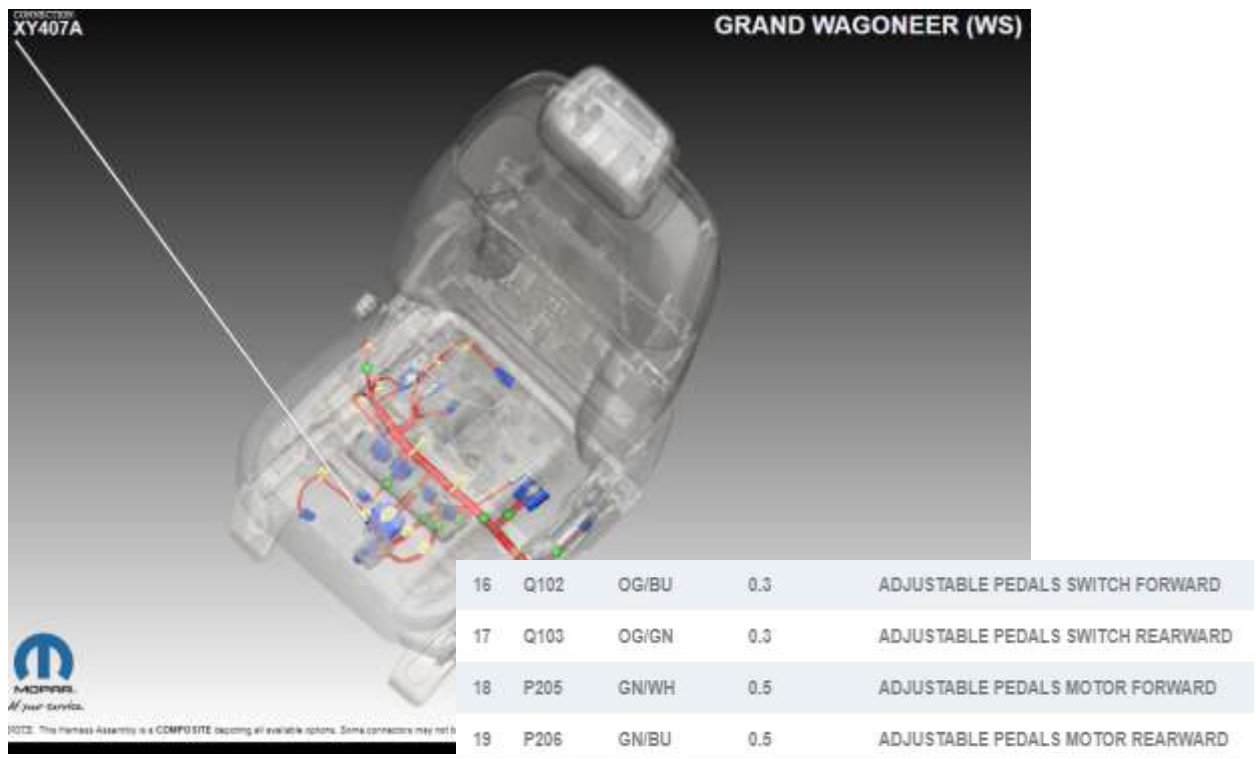
**Case Number:** S2208000004

**Release Date:** January 2022

**Symptom/Vehicle Issue:** Adjustable Pedals Move Forward Upon Request, Do Not Retract To Lower Position, Pedals Do Adjust When Recalling Memory Positions

**Customer Complaint/Technician Observation:** Owner complains that the adjustable pedal switch will not retract the adjustable pedals however the pedals will adjust under the memory recall. Technician has no codes but has identified the complaint.

**Repair Procedure:** Inspect the XY407A inline connector for the adjustable pedal circuits, examine for any pushed out or spread terminals for switch control. Secure the connector and circuits to complete, no parts required.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**