



STAR ONLINE PUBLICATION



Case Number: S222400002

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Symptom/Vehicle Issue: AC does not blow cold

Customer Complaint/Technician Observation: Customer indicates AC is not blowing cold air.

Discussion: In field fixes for this issue have shown D1501A dash harness to A/C pressure sensor are not fully seated. By firmly pressing the connector together you can audibly hear a click or feel it snap into place. It may be necessary to disconnect, clean and inspect terminals prior to releasing to the customer.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found