



## STAR ONLINE PUBLICATION



**Case Number:** S2208000001

**Release Date:** January 2022

**Symptom/Vehicle Issue:** Procedure To Link Programmed Keys To Memory Seats

**Customer Complaint:** On memory seat equipped vehicles the owner is having issues linking keys to the memory settings (1) and (2). See Below procedure.

**Discussion:** For the memory seat programming:

To program your key fobs:

1. Place the vehicle's ignition in the OFF position.
2. Select a desired driver's side memory profile, (1) or (2).
3. Once the profile has been recalled, push and release the set (S) button on the memory switch. Within five seconds, push and release button (1) or (2) accordingly.
4. Memory Profile Set (1) or (2) will display in the instrument cluster.
5. Push and release the lock button on the key fob within 10 seconds.

**Note:** Your key fobs can be unlinked from your driver's side memory settings by pushing the set (S) button, and within 10 seconds, pushing the unlock button on the key fob.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**