



# QUALITY ACTION

## CAMPAIGN BULLETIN

### Engine Room Sealant

Reference: PMA11

Date: October 7, 2022

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
MY2022 Sentra (B18)	NA	418	October 7, 2022	<b>YES</b>

**\*\*\*\*\*Dealer Announcement\*\*\*\*\***

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain vehicles on temporary Quality Assurance (QA) Hold to ensure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance Hold on **418** specific 2022 Nissan Sentra vehicles identified in Service Comm due to an investigation of a potential sealant application issue in the engine room. Affected vehicles are subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*\*What Dealers Should Do\*\*\*\*\***

1. Verify if vehicles are affected by this quality hold using Service Comm or DBS National Service History - Open Campaigns I.D. **PMA11**
  - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
    - Refer to NPSB 15-460 for additional information
  - **Some vehicles may still be in transit. Please continue to check newly arriving inventory for QA Hold applicability.**
2. Please **do not drive, loan, rent, sell or trade** the specific vehicles in dealer inventory subject to this quality hold.
3. Nissan is currently investigating a potential sealant application issue in the engine room. Additional information on next steps will be provided on or before **October 14, 2022**.

**NISSAN NORTH AMERICA, INC.**

Total Customer Satisfaction