




Service Bulletin

Bulletin No.: 22-NA-194
Date: October, 2022

TECHNICAL

Subject: Wet Headliner and/or Carpet on the Driver Side of the Vehicle, Waterleak at Front Roof Ditch, A-pillar Area

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado MD 4500HD, 5500HD, 6500HD	2022	2022	March 28, 2022	July 22, 2022	All	All

Involved Region or Country	United States
Additional Options (RPOs)	
Condition	Some customers may comment on seeing a wet headliner, and/or carpet on the driver side of the vehicle.
Cause	 <p style="text-align: right;">6161345</p> <p>The cause of the condition may be that roll on sealer applied along the roof ditch near the A-pillar may have voids within the sealer, allowing for a water leak into the vehicle.</p>
Correction	Inspect driver front roof ditch area near the A-pillar for voids in the sealer and repair following the steps in the Service Procure below.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

1. Mix a small amount of Kent® High-Tech Seam Sealer Clear P10200, or Wurth Euroseal Gel Clear 18920104, or equivalent WITH the proper touch-up paint color.
2. Avoiding excess sealer build up within the ditch, work a small amount of the sealer into the hole with a gloved finger.
3. Wipe away any excess sealer with a light amount of solvent on a rag or paper towel. The solvent will help the sealer flow into the hole/crack.
4. Clean and dry any wet trim. Refer to *Floor Carpet Drying* in SI.

Parts Information

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Contact Kent Automotive at 1-888-YES-KENT or online at www.kent-automotive.com.

Version	1
Modified	Released September 29, 2022

Contact Wurth through website www.wurthusa.com, by e-mail at www.customer.service@wurthusa.com, or by calling 1-800-987-8487.

Causal Part	Description	Part Number	Material Allowance
N/A	Kent Automotive High-Tech™ Clear Seam Sealer	P10200	\$3.80
	Wurth Euroseal Gel Clear (5 oz/ 148 ml)*	18920104	
	PAINT, TOUCH-UP TUBE	See EPC	N/A

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
0588698*	Apply Sealer at Driver Side Roof Ditch, A-pillar Area	0.3 hr
*This is a unique Labor Operation for bulletin use only.		

