

Sent on 10 06 2022 Expires on 10 20 2022

From Technical Information & Support Group

Subject Request for Info: HEALTHY 2021-2023 TLX & MDX Type S HDS Data Collection

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Information & Support Group
RE: Request for Info: HEALTHY 2021-2023 TLX & MDX Type S HDS Data Collection
(ACTION REQUIRED)

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is searching for any & all 2022-2023 MDX Type Ss & 2021-2022 TLXs that match the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Manufactured date on the Driver’s door jamb must be between 1/2019 & 9/2021.
- 2. No DTC stored.
- 3. Electric Servo Brake (ESB) system has not been replaced previously.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com.

TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2020)
- 2. Model Name (e.g. TLX)
- 3. Issue (e.g. Brake Judder)
- 4. VIN

E-Mail Body:

- 1. Dealer Number
- 2. Your Name
- 3. Best Phone Number to be Reached
- 4. Current Mileage

Thank you.