

Subject: Engineering Information - Service Safety Restraint System On Driver Information Center (DIC) and/or Airbag Lamp Illuminated, DTC U1121 Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2022	2022	Vehicles built AFTER May 16, 2022		—	—

Involved Region or Country	North America
Condition	Some customers may comment on the Service Safety Restraint System on the Driver Information Center (DIC) and/or Airbag Lamp illuminated. Technicians may find DTC U1121 set.
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, perform the following steps and contact one of the engineers listed below with your findings:

Important: DO NOT update any vehicle software PRIOR to speaking with one of the engineers listed.

1. Start the vehicle.
2. Check the function for the Passenger AOS (Automatic Occupant Sensing) display, to the right of the OnStar button. **DO NOT** touch the reading lens or any other buttons in the OHC.
 - 2.1. Is the AOS display working?
3. If AOS is working, ask the customer if the loss of functionality was observed in the past.
 - 3.1. If yes, ask the customer if any OHC buttons was pressed to resume operation.
4. Record the vehicle DTCs
5. If the AOS is not illuminating, press either one of the overhead console lamps and check if the AOS display resumes operation.
6. Remove the roof console and visually inspect the connectors for any loose, bent or pulled terminals. Refer to *Roof Console Replacement* in SI.



7. Record the part number on OHC, as shown in the picture above.
8. Contact one of the engineers listed for further instructions.

Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
1086558*	Engineering Information - Service Safety Restraint System On (DIC) and/or Airbag Lamp Illuminated	0.4 Hrs.

*This is a unique Labor Operation for bulletin use only.

Version	1
Modified	Released September 20, 2022