



**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available – Service Action 97GE / Air Conditioner Valve Block Wiring Harness

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** October 03, 2022

**Issue:** It is possible that a wiring harness on the air conditioner valve block may have been extended incorrectly. As a result, the air conditioning may not function as intended at high outside temperatures.

- Repair:**
- REPAIR AVAILABLE – October 04, 2022 - Inspect and, if necessary, replace the air conditioner valve block wiring harness.
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Parts will be managed by Free Order. There will be no parts allocation.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A7	2

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Audi will contact the owners of the two affected vehicles by telephone in October 2022 to assist in arranging appointments so this service action can be completed. An owner mailing may not be necessary for this action.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*