

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: September 19, 2022
TO: Mitsubishi US Dealer Parts & Service Managers
RE: South Carolina Department of Public Safety Letterhead – Takata Recalls
TIN NO. TIN-22-00-014

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AFFECTED VEHICLES: Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

PURPOSE

With permission from the South Carolina Department of Public Safety (SCDPS), on September 19, 2022, MMNA will be mailing letters to owners, with South Carolina addresses, of certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV vehicles with open Takata recalls. These notification letters will be printed on a SCDPS letterhead and mailed in an envelope with SCDPS's mail return address. Please take the time to familiarize yourself with the attached letter and envelope as some owners may ask you about their authenticity.

MMNA has ample inventory of Takata recall parts. To minimize any customer inconvenience, be sure your dealership has an adequate supply of recall parts on hand.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager partner.

[NAME]
[ADDRESS]

URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

The South Carolina Department of Public Safety (SCDPS) is alerting you about a dangerous, recalled airbag in a vehicle registered in your name:

[YEAR] MITSUBISHI [MODEL]

VIN: [XXXXXXXXXXXXXXXXXX]

ACT NOW TO PROTECT YOURSELF & YOUR PASSENGERS!

Call Mitsubishi 1-855-681-6147 or visit www.mitsubishicars.com/recall to schedule your **FREE** recall repair. If needed, **FREE** towing and **FREE** alternate transportation may be available to you.

Dear [First Name]:

According to records from Mitsubishi, your vehicle has a dangerous, recalled airbag. If the airbag deploys, a part inside may explode and spray sharp metal fragments that could ***seriously injure or even kill*** you or someone in your vehicle.

THE RECALL REPAIR IS **FREE** – PARTS ARE AVAILABLE NOW!

Call 1-855-681-6147 or visit www.mitsubishicars.com/recall to schedule your **FREE** recall repair.

Mitsubishi is one of 19 vehicle manufacturers affected by this urgent airbag safety recall. The National Highway Traffic Safety Administration (NHTSA) reports 19 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their Vehicle Identification Number (VIN) at NHTSA.gov/recalls.

Your safety on South Carolina roadways is our top priority!

If you believe that Mitsubishi or your Mitsubishi retailer is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to NHTSA.gov.

[NAME]
[ADDRESS]

NOTIFICACIÓN URGENTE DE SEGURIDAD: ¡ES NECESARIO QUE ACTÚE DE INMEDIATO!

Departamento de Seguridad Pública de S.C. (SCDPS) le está contactando porque tiene una bolsa de aire defectuosa y peligrosa en el vehículo registrado a su nombre:

[YEAR] MITSUBISHI [MODEL]
VIN: [XXXXXXXXXXXXXXXXXX]

¡RESPONDA AHORA PARA GARANTIZAR SU PROTECCIÓN Y LA DE SU PASAJEROS!

Llame Mitsubishi 1-855-681-6147 o visite www.mitsubishicars.com/recall para coordinar su reparación **GRATIS**. Si es necesario, usted puede recibir servicios **GRATIS** durante la reparación, como un vehículo prestado u servicio de remolque.

Estimado/a [First Name]:

Hemos recibido información de Mitsubishi, que su vehículo tiene una bolsa de aire defectuosa y peligrosa. Si la bolsa de aire despliegan, una pieza puede explotar y lanzar fragmentos filoso de metal que podría **herir gravemente o matar** a alguien en su vehículo.

¡LA REPARACIÓN ES GRATIS – LAS PIEZAS NECESARIAS ESTÁN DISPONIBLES AHORA!

Llame 1-855-681-6147 visite o www.mitsubishicars.com/recall para coordinar su reparación GRATIS.

Mitsubishi es uno de los 19 fabricantes de vehículos afectados por esta notificación de seguridad. La Administración Nacional de Seguridad del Tráfico en las Carreteras (NHTSA) reporta 19 muertes confirmadas en los Estados Unidos y cientos de presuntas lesiones como resultado de este defecto.

Por favor hable con sus familiares y amigos para que verifiquen las notificaciones de seguridad de sus vehículos utilizando el número de VIN en NHTSA.gov/recalls.

Su seguridad vial suya en South Carolina es nuestra mayor prioridad!

Si usted cree que Mitsubishi o su agencia Mitsubishi le ha fallado o no puede arreglar el defecto de forma gratis y en un tiempo razonable, puede enviar su queja al Administrador a National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, o llamar a la línea gratis de Seguridad Vial al 1-888-327-4236 (TTY: 1-800-424-9153), o visitar el sitio web NHTSA.gov.



South Carolina Department of Public Safety
P.O. Box 1993
Blythewood, SC 29016



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