


RCA-56-22-005-1: Loose Front Door Fixed Glass Molding

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T vehicles that may have been built with improperly secured front door fixed glass moldings. In some cases, the molding may not properly adhere to the body, resulting in wind noise. Rivian will inspect the front door fixed glass moldings on both sides of the vehicle and replace with upgraded components, if necessary. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	September 29, 2022
Affected Region(s)	USA
Affected Model(s)	R1T
Model Year(s)	2022
Approximate Build Dates  Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.	August 2021 - March 2022
Vehicle System	56 - Closures
Minimum Service Location	Mobile

Potentially Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT00648948-A	1	FIXED GLASS DIV BAR FD_LH	Molding, Front Door Fixed Glass, LH
PT00648949-A	1	FIXED GLASS DIV BAR FD_RH	Molding, Front Door Fixed Glass, RH
PT00666273-A	2	FOAM 20x30x3mm - PVC	
PT00673744-A	2	FOAM 5x15x3mm - PVC	



Attention: The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

Procedure

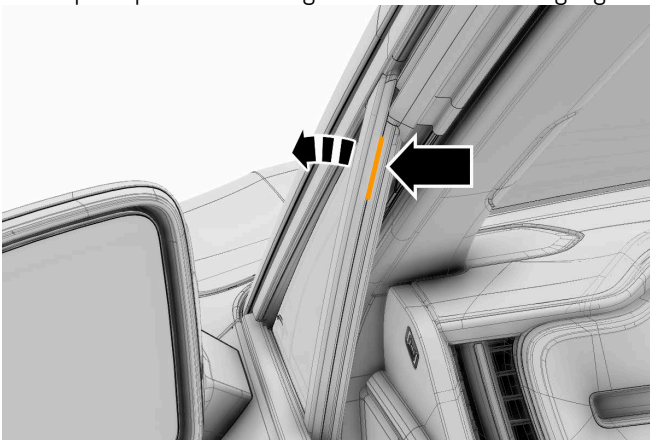
1. Check the molding for looseness.



- 2.



3. Attempt to pull the molding outboard from the highlighted area.



- If the molding is loose, or can be loosened by pulling it: Replace: Molding, Front Door Fixed Glass, LH (refer to service manual procedure 561018010).
 - If the molding is not easily loosened: Continue to the next step.
4. Repeat the steps in this section on the opposite side of the vehicle.
 5. Reinstall all components that were removed for access and replace all non-reusable components.

Labor Codes

Labor Code	Description
RCA562200500	RCA-56-22-005-1 not applicable
RCA562200501	Inspect LH and RH front door fixed glass moldings; replacement not required
RCA562200502	Inspect LH and RH front door fixed glass moldings; replace LH molding
RCA562200503	Inspect LH and RH front door fixed glass moldings; replace RH molding
RCA562200504	Inspect LH and RH front door fixed glass moldings; replace LH and RH moldings
Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.	