

Reference	SSM75617
Models	E-PACE / X540 F-PACE / X761 I-PACE / X590 XE / X760 XF / X260
Title	Near Field Sensing feature degradation (Surround camera; 360 Park Aid) with PIVI B115E-31 DTC only
Category	Electrical
Last modified	23-Sep-2022 00:00:00
Symptom	204000 Instrumentation
Content	<p><u>Issue</u> Near Field Sensing features degradation with only PIVI DTC B115E-31 (Camera Module – No Signal) stored in the Infotainment Compute Control Module (ICCM).</p> <p>Surround camera; 360 Park Aid features or any of the feature is not operating. Near Field Sensing Module (NFSM) DTCs are not logged in confirmed/active status, only DTC B115E-31 in confirmed status is logged in the Infotainment Compute Control Module (ICCM).</p> <p><u>Cause</u> Loss of communication from the CAN bus.</p> <p><u>Action</u> Do NOT replace the Near Field Sensing Module for this issue.</p> <ol style="list-style-type: none"> 1) Update PIVI (Infotainment Compute Control Module) to the latest level using SOTA. 2) Update the NFSM to the latest level using the applicable service tool. 3) Disconnect the service tool and lock the vehicle for a minimum of 8 minutes. 4) Unlock the vehicle and reconnect the service tool. 5) Run the engine for a minimum of 10 seconds, then retest NFSM communication. 6) If the NFSM is still failing to communicate repeat steps 3 to 5 one further time. 7) If there is still no communication to the NSFMS after repeating steps 3 to 5 please carry out a PIVI system reboot (power/volume button held down for 20 seconds, the touchscreen will turn black, the reset is complete when the Jaguar logo appears on the touchscreen) 8). Run the engine for a minimum of 10 seconds then retest NFSM communication. <p>If the issue persists and no communication can be made to the NSFMS after completing the steps detailed above please raise a TA escalation to Local Engineering.</p>

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