

# WND4 Workshop campaign – Exchanging over-the-air or gateway control unit or re-programming gateway control unit

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## Update 5/18/22

Due to the possibility of failed programming, it is recommended that your dealer creates a logging **before** starting programming. This can be started and stopped by using CTRL+L. In the event of failed programming, a PRMS ticket should be created as normal. Please attach the logging file to the ticket in order to help PCNA to investigate and resolve the issue.

## WND4 Workshop campaign - Exchanging over-the-air or gateway control unit or re-programming gateway control unit

ID Number	WND4
Models	Panamera (971)
Model Years	2022
VIN List	Attached
Number of affected VINs	155
Issue Description	<p>In the affected vehicles, the vehicle user's personalized login to the PCM is not possible due to a software error. Consequently, a customer Connect account cannot be activated and PCM personalized services and remote access are not available.</p> <p>To address this, the gateway control unit must be programmed before delivery or the control unit must be programmed over-the-air with an updated data status, depending on the type of vehicle.</p>
What Dealers should do	<p>Please arrange for this measure to be carried out as soon as possible on affected vehicles. <b>As of the time of this posting, the repair is immediately available.</b></p>

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Customer notification

Attached

TI Number

[No. 71-22](#)

## Old / outdated updates

### Update 5/17/22

Please be advised that repairs can now resume for affected vehicles with WND4.

### ~~Update 5/12/22~~

~~Please be advised that WND4 repairs are being suspended until further notice. Affected vehicles will no longer show WND4 open in PCSS while an issue with the remedy is being investigated.~~

~~This page will be updated when repairs can resume.~~

### Update 5/6/22

Please be advised that vehicles without an RDR/Warranty Start Date that were previously assigned to WND4 are now assigned to [WNF5 Stop delivery - Re-programming gateway control unit or over-the-air control unit](#).

A new VIN list of remaining vehicles assigned to WND4 is now attached.