

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  SEAT RELEASE BUTTON MISSING FROM EITHER REAR SEAT	<b>Service Alert No.:</b>
	<b>Last Issued : 09/13/2022</b>

## BULLETIN NOTES

This Service Alert supersedes the previously issued SA(s) listed below. The changes are noted in Red.

Previous SAs:	Date(s) Issued:
SA-053/22	08/01/22

## APPLICABLE MODEL(S)

2023 CX-50

## DESCRIPTION

Some customers may complain about a missing rear seatback release button.

## REPAIR PROCEDURE

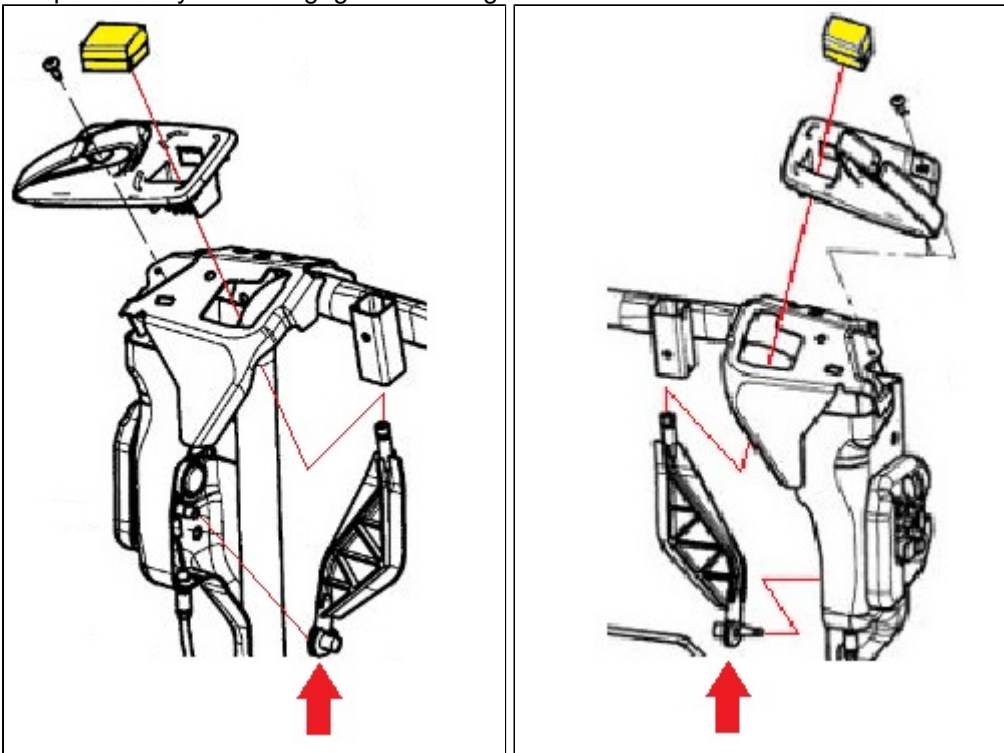
- Carefully look for the missing release button, it may be under a front seat or between the rear seat cushions.
- Did you find the missing button?  
**YES** - Continue to the next step for the repair procedure to properly reassemble the release button assembly.  
**NO** - Call the Mazda Technical Hotline for a countermeasure part, then continue to the next step.
- Unlatch the seat and fold it down.
- Using a screwdriver, close the latch on the seat so the internal linkage is at the upper range of its travel.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

5. Reach inside the seat through the spaces in the seat latch to hold the linkage at the upper range.



6. While holding the linkage upward (red arrow), insert the release button (yellow) into the seat belt guide assembly and press firmly until it engages the linkage.



7. Test to confirm the release button is firmly locked in place and the seat latch releases correctly.

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**WARRANTY INFORMATION**

Warranty Type	A
Symptom Code	91
Damage Code	9G
Part Number Main Cause	VA4*-57-400*-** (RIGHT) or VA4*-57-400*-** (LEFT)
Quantity	0
Operation Number / Labor Hours:	S0901XRT / 0.3 Hrs.

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