

BODY & CHASSIS

Loss of Function/ Hot Air From RH/ LH Side Of HVAC Vents

19– 23MY I-PACE

Customer Voice:

- A customer may report that the HVAC heater does not operate properly.

Technical Description:

- A check for system faults finds DTC B1DC5-93 stored in the HVAC module.

Status:

- Engineering is currently investigating this concern.
- SSM 75185 has been published to provide diagnostic guidance for this concern.
- Additionally, the SSM requests an EPQR be submitted with details from the provided diagnostic steps and hold any replaced part for collection by engineering to aid in the ongoing investigation.

