



September 28, 2022

## **ATTENTION: ALL DEALER PRINCIPALS**

Kia America, Inc., is extending the Hybrid System Warranty coverage for the high-voltage battery safety plug fuse in 2013-2016 MY Optima Hybrid vehicles from 10 years / 100,000 miles to 15 years / 150,000 miles, whichever comes first, starting from the date the vehicle was first put into service. This warranty extension is to address certain concerns related to the potential failure of the high-voltage battery safety plug fuse.

If, at any time during the extended warranty coverage, the customer's vehicle displays any "Hybrid System Warning" message(s) in the instrument cluster display and/or the customer sees visible smoke and/or smells a burning odor, Kia authorizes its dealers to diagnose the cause at no cost to the customer.

Should one of the conditions described above be diagnosed as being due to a failed high-voltage battery safety plug fuse, Kia authorizes its dealers to replace the high-voltage battery safety plug fuse at no cost to the customer under this warranty extension.

The Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com), and the Warranty Bulletin describing this warranty extension will be posted on [kdealer.com](http://kdealer.com) during the week of **September 28, 2022**.

### **OWNER NOTIFICATION**

Kia will notify owners advising them of the Warranty Extension Program beginning **on September 30, 2022**. Note that owners who have incurred expenses to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense by submitting receipts online to Kia via the Owners section of [www.kia.com](http://www.kia.com) or by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this warranty extension campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures