



To: All Subaru Retailers
From: Subaru of America, Inc. – Service Operations
Date: September 26, 2022
Re: ***Battery Class Action Settlement Resources***

Now that postcards notifying prior and current owners of vehicles included in the class have been sent, we want to provide a reminder of the resources we have available relating to the Battery Class Action Settlement.

Over the past two weeks, we conducted several rounds of retailer training to review the details of the settlement. Everything reviewed in the training regarding the Warranty Extension and claims system is currently in place.

In addition, we have several resources available on Subarunet, in the Battery Class Action Settlement area of Claims & Warranty Administration → Warranty Extensions. These resources include:

- Battery Extension Calculator
- Battery extension – Frequently Asked Questions
- A link to the battery settlement website
- Recorded version of retailer training
- Service Advisor flow chart

If you have any questions, please reach out to your DPSM, DSQM, or the Claims Team (866-782-2782).