

SS 731 - WST 2022 Calendar Year 2022 Espar D2 and D4 Heater Shortages

Applicable Vehicles

Western Star 49X trucks built between:

- March 17 and May 25, 2022 (approximate)
- June 10 (approximate) and September 9, 2022

Approximately 12,000 trucks (including Freightliner New Cascadia and Freightliner 122SD) were shipped without a heater by intent.

The date range is not guaranteed to be accurate, as approximately 1000 heaters were made available for production in the May/June 2022 timeframe. PartsPro or Excelerator/PartsProX must be used to determine if a vehicle was intentionally built without an Espar heater.

Symptoms

Trucks ordered with an Espar D2 or D4 Airtronic fuel-fired heater did not have the heater installed. All components necessary to connect the heater - fuel line, electrical connection, and coolant lines - are installed and the coolant lines are connected together. The cut-out in the floor was covered with foil tape.

PartsPro and Excelerator/PartsProX will not show the heater part number in the Aux HVAC components (module 689) or may show the heater as quantity R - reference.

Issue

Eberspacher has experienced ongoing shortages of the microprocessor that is used in the controller board for many different Espar heaters, including the D2 and D4 Airtronic heaters used in New Cascadia and 122SD.

The shortage also affected a handful of trucks equipped with a TriPak APU.

Solution

A field service campaign will be announced when Eberspacher is able to provide parts for retrofitting affected trucks.

Labels :

49X

Add tags

 0 Kudos

Comment