

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Detroit Diesel Distributors  
Export Distributors

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**  
P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

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**SUBJECT: SF657 – Revised Bulletin**

**Newest Revision:** A screenshot of the DiagnosticLink screen showing in Fig.15 showing '**Activation OK**' must be kept on file with the repair order. The work instructions have been revised to account for this requirement starting with step 18.2, on page 11.

**This letter is to inform you that tools are now required for the SF657 repair, and the work instructions have been updated. The tools, a USB stick with software already loaded, and a USB stick-to-CTP adaptor harness that is On-the-Go (OTG) protocol-compliant, can be ordered from your facing PDC.**

- See Table 1, on page 2, of the SF657 campaign bulletin.
- The tools only need to be purchased once, as they can both be reused for each SF657 repair.
- **Please refer to the new SF657 campaign bulletin with a revision date of 9/20/2022.**

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the Warranty Support Center (WSC) Link on DTNAConnect.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*