

Communication ID: ZP1-ABC-22-03

Subject: Tires may deflate due to incompatible balance bead engaged in valve core.

Dear Valued Oliver Owner,

Oliver Travel Trailers has been made aware that the balance beads used inside the tires, Cooper Discover LT235/65R/16C mounted by Lionshead Tire and Wheel and installed on your trailer may not be compatible with the valve core. The potential result can be a balance bead lodging in the valve core when the tire pressure is being checked. If this happens, the valve core will not seal, and all the air pressure will exhaust from the tire. See picture below to better understand the stated problem:



Oliver Travel Trailers recommends the following action be taken:

1. Enclosed are valve cores that are compatible with the balance beads inside the tire as well as a \$25 Visa card to cover service expenses.
2. Take the trailer to a tire service center and have all the valve cores replaced, including the spare, with the valve cores provided.
3. Ensure the tires are inflated to the correct pressure (recommendation is 55 psi).

Oliver Travel Trailers apologizes for the inconvenience but wants to proactively prevent our owners from potentially having a flat tire when of checking the tire pressure. Please feel free to contact the Oliver Travel Trailers Technical Support at 888-526-3978 if you have any additional questions.

Happy Camping and Safe Travels,

Oliver Travel Trailers