



**NUMBER:** 08-127-22

**GROUP:** 08 - Electrical

**DATE:** June 22, 2022

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**This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-116, date of issue June 22, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.**

***SUBJECT:***

Rear Wiper Inoperative

***OVERVIEW:***

This bulletin involves inspecting and if necessary repairing a bent electrical pin in the inline connector between the left body harness and the liftgate harness.

***MODELS:***

2022 (RU) Chrysler Pacifica

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America.

**NOTE:** This bulletin applies to vehicles built on or after November 17, 2021 (MDH 1117XX) and on or before February 22, 2022 (MDH 0222XX).

***SYMPTOM/CONDITION:***

The customer may experience the following:

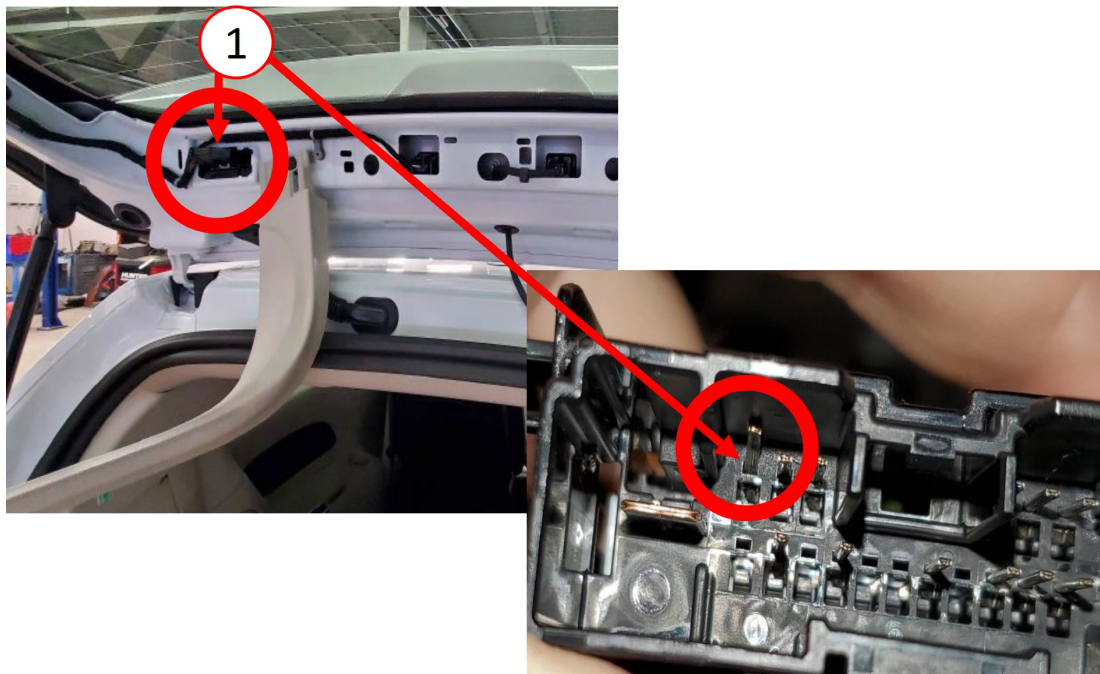
- The rear wiper is inoperative.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This only applies to vehicles on the RSU VIN list.**

**REPAIR PROCEDURE:**

1. Is the vehicle on the RSU VIN list?
  - YES>>> Proceed to [Step 2](#).
  - NO>>> This Bulletin does not apply. Normal diagnosis should be performed.
2. Is the rear wiper inoperative?
  - YES>>> Proceed to [Step 3](#)
  - NO>>> This bulletin has been completed, use inspect LOP (08-91-WB-90) to close the active RSU.
3. Remove the rear liftgate trim. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Decklid/Hatch/Liftgate/ Tailgate/Swing Gate / Panel, Trim / Removal.
4. Disconnect the wire harness for the rear lift gate ([Fig. 1](#)) .

**Fig. 1**

**Bent Pin in the Connector at XY550A (Pin 2 Circuit W13 Rear Wiper Motor Control)**

1 - Bent Pin Location, Pin 2 Circuit W13 Rear Wiper Motor Control.

5. Inspect the connector on the lift gate for a bent pin at XY550A.
6. Was the pin bent at XY550A ([Fig. 1](#)) ?
  - YES>>> Proceed to [Step 7](#).
  - NO>>> This Bulletin does not apply. Normal diagnosis should be performed, use inspect LOP (08-91-WB-90) to close the active RSU.
7. Straighten the bent pin ([Fig. 1](#)) .
8. Reconnect the harness to the electrical connector.
9. Verify the rear wiper operation.
10. Does the rear wiper operation function properly?
  - YES>>> Proceed to [Step 11](#).
  - NO>>> This Bulletin does not apply. Normal diagnosis should be performed, use inspect LOP (08-91-WB-90) to close the active RSU.

- 11. Install the rear liftgate trim. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Decklid/Hatch/Liftgate/Tailgate/Swing Gate / Panel, Trim / Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
08-91-WB-90	Wire Harness Connector Pin at XY550A, Rear Liftgate - Inspect (2 - Skilled)	6 - Electrical and Body Systems	0.4 Hrs.
08-91-WB-91	Wire Harness Connector Pin at XY550A, Rear Liftgate - Inspect and Repair (2 - Skilled)	6 - Electrical and Body Systems	0.5 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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