



**NUMBER:** 23-023-22

**GROUP:** 23 - Body

**DATE:** June 22, 2022

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This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-115, date of issue June 22, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

#### SUBJECT:

Red Rust On Rear Bumper Bolts

### **OVERVIEW:**

This bulletin includes replacing all four bumper bolts.

### **MODELS:**

2021 (JL)

Jeep Wrangler

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles built on or after February 27, 2021 (MDH 0227XX) and on or before July 27, 2021 (MDH 0727XX) equipped with a Steel Rear Bumper (Sales Code MD6).

### SYMPTOM/CONDITION:

Customers may comment on the following:

• Red rust is present on the rear bumper bolts equipped with steel bumpers (Fig. 1).



Fig. 1 Bumper Bolt Rust

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## PARTS REQUIRED:

Qty.	Part No.	Description
4	68358246AA	M-10 Carriage Bolt
(AR)	NPN	Spray Foam Bar Keepers Friend® MORE 25.4 oz bottle

NOTE: All four carriage bolts must be replaced even if it doesn't exhibit a rusting condition at this time.

One bottle of Spray Foam Bar Keepers Friend® MORE 25.4 oz bottle should service 4-20 vehicles.

#### **DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies** to vehicles on the RSU VIN list.

## REPAIR PROCEDURE:

- Raise and support the vehicle. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
- 2. Remove all four carriage bumper bolts.
- 3. Lower the vehicle.
- 4. Spray non-diluted 'Bar Keepers Friend' onto surface around holes that exhibit rust. Leave solution on bumper for 30 seconds.
- 5. Using a medium bristle brush. Scrub the affected area in a circular scrubbing pattern for 45-60 seconds.
- 6. Rinse the area with non-diluted white vinegar. Continue to scrub affected area with medium bristle brush.
- 7. Wipe the surface clean with a water damped microfiber towel and let air dry.
- 8. Raise the vehicle.
- 9. Install new carriage bumper bolts into the bumper. Torque each bolt to 35 N·m (26 ft. lbs.).
- 10. Lower the vehicle.

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# **POLICY:**

Reimbursable within the provisions of the warranty.

# TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
13-20-03-91	Clean Oxidation from Rear Bumper and Replace 4 Bumper Bolts (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.4 Hrs.

# **FAILURE CODE:**

ZZ Service Action	
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