



STAR ONLINE PUBLICATION



Case Number: S2208000133

Release Date: June 2022

Symptom/Vehicle Issue: Electronic Vehicle Information Center (EVIC) Message, Service The 4-Wheel Drive During Start Up

Customer Complaint/Technician Observation: Owner complaint that the service 4-wheel drive message appears on every start up. Technician observed Drive Train Control Module (DTCM) is setting C1472-13 Transfer Case Clutch Control-Circuit Open

Repair Procedure: Inspect ground locations G2A, G1A and G0A. Clean and secure all the involved ground locations as needed, no parts required Fig 1, 2, 3.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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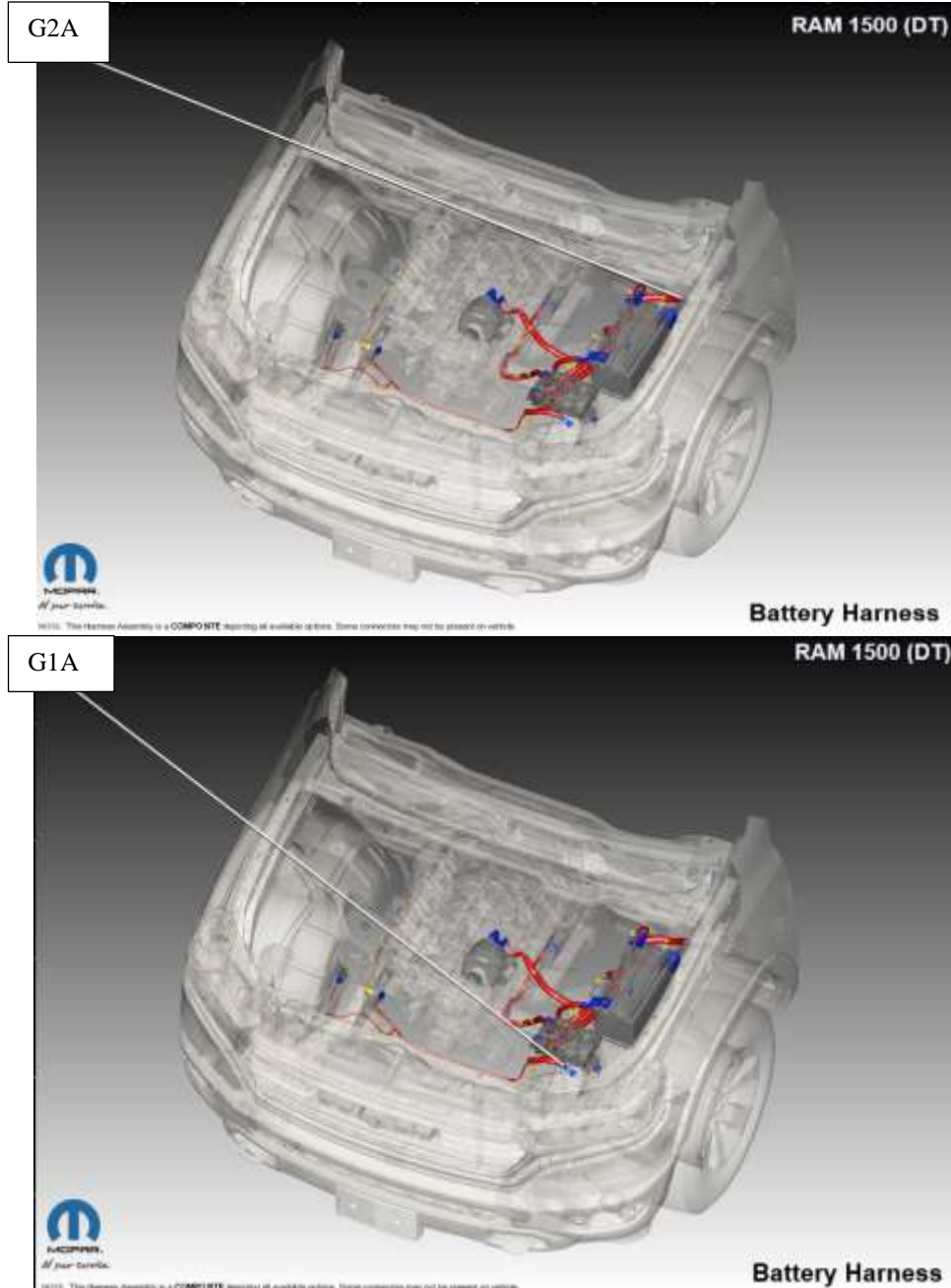


Fig 2

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G0A

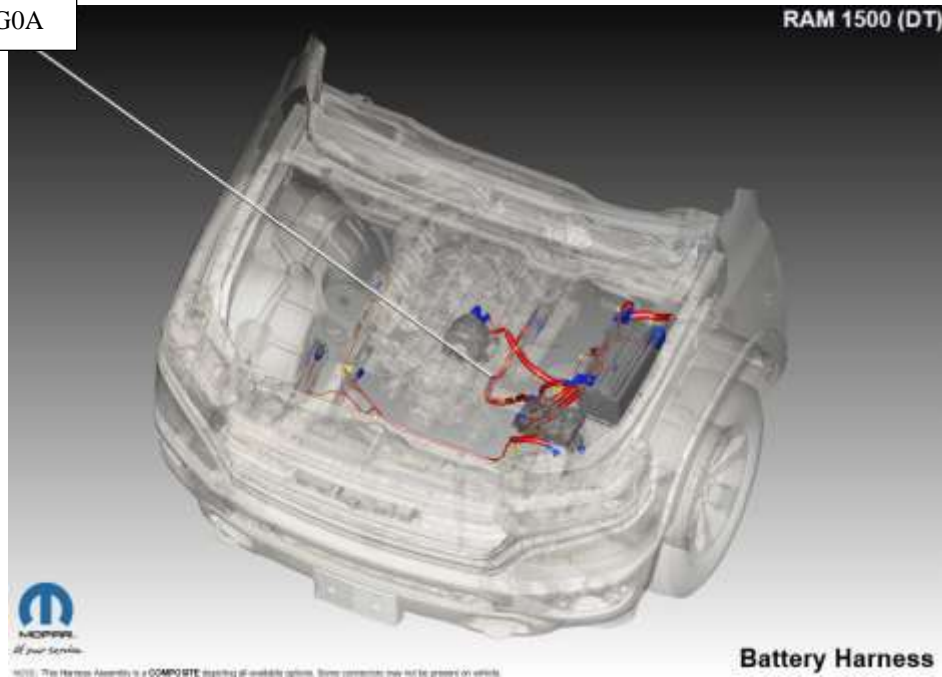


Fig 3

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