



STAR ONLINE PUBLICATION



Case Number: S2218000012

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Symptom/Vehicle Issue: While performing the PCM reprogramming portion of Recall Z37, the process fails at approximately 20% progress.

Discussion: If PCM reprogramming fails, please remove the radio fuse (F97 in under hood PDC) and attempt the PCM reprogramming process again.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found