



STAR ONLINE PUBLICATION



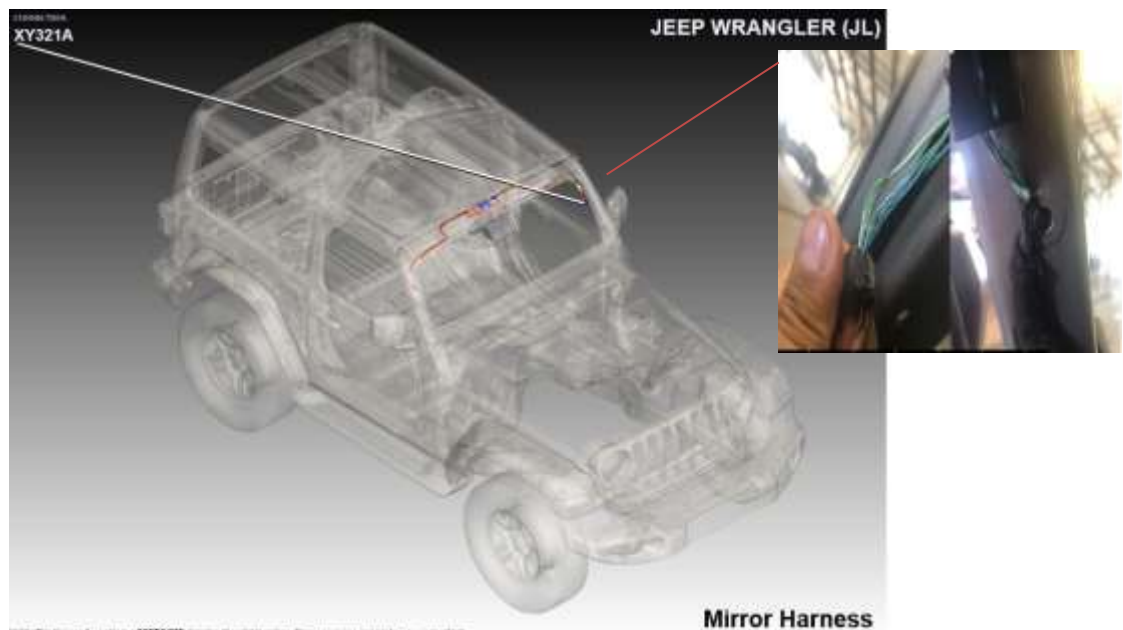
Case Number: S1908000122 REV. A

Release Date: June 2022

Symptom/Vehicle Issue: Air Bag Warning Lamp On, Service Air Bag Message Displayed On Cluster

Customer Complaint/Technician Observation: Owner complains the air bag warning lamp comes on intermittently. Technician observed DTC B2770-13 Passenger Airbag Disable Off Lamp-Circuit Open; as stored or active.

Repair Procedure: Inspect the harness routing at the A pillar grab handle general location, above connector XY321A and/or at the dash to bulkhead location at the lower A pillar. Repair any harness damage per service information, isolate and reposition the harness as needed to complete the repair, no parts required.



Example JL

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found