



## STAR ONLINE PUBLICATION



**Case Number:** S2208000130

**Release Date:** June 2022

**Symptom/Vehicle Issue:** 1<sup>ST</sup> Row Power Seat Forward Or Rearward Adjustments Do Not Operate, Heated Seat Back Does Not Turn On

**Discussion:** Inspect the following highlighted areas prior to any component replacement.

### Seat Cushion Heater

1. Check connection underneath bottom cushion circled below. Location is rear, outboard portion of seat.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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### Back Cushion Heater

1. Remove straps from under seat.
2. Grab Bottom of back panel shown below to remove it from seat.



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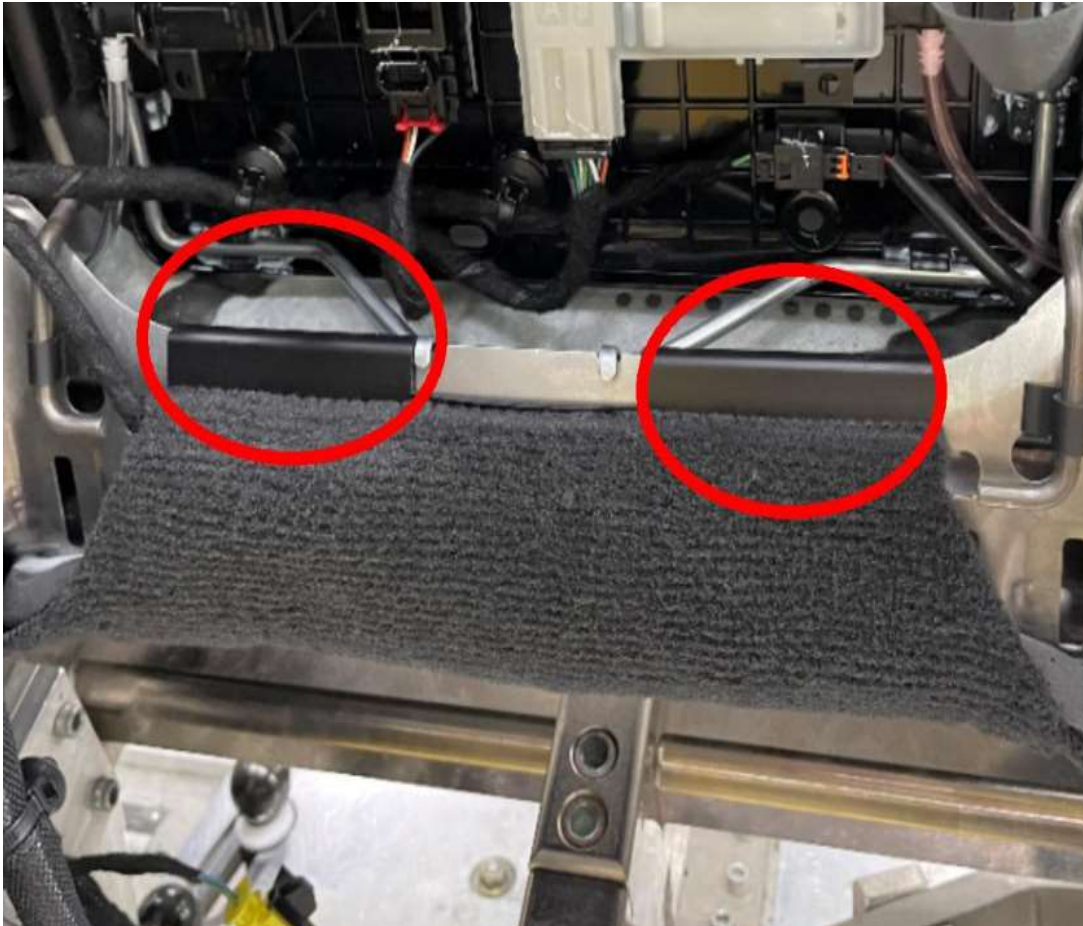
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3. Remove carpet clips from seat circled below.



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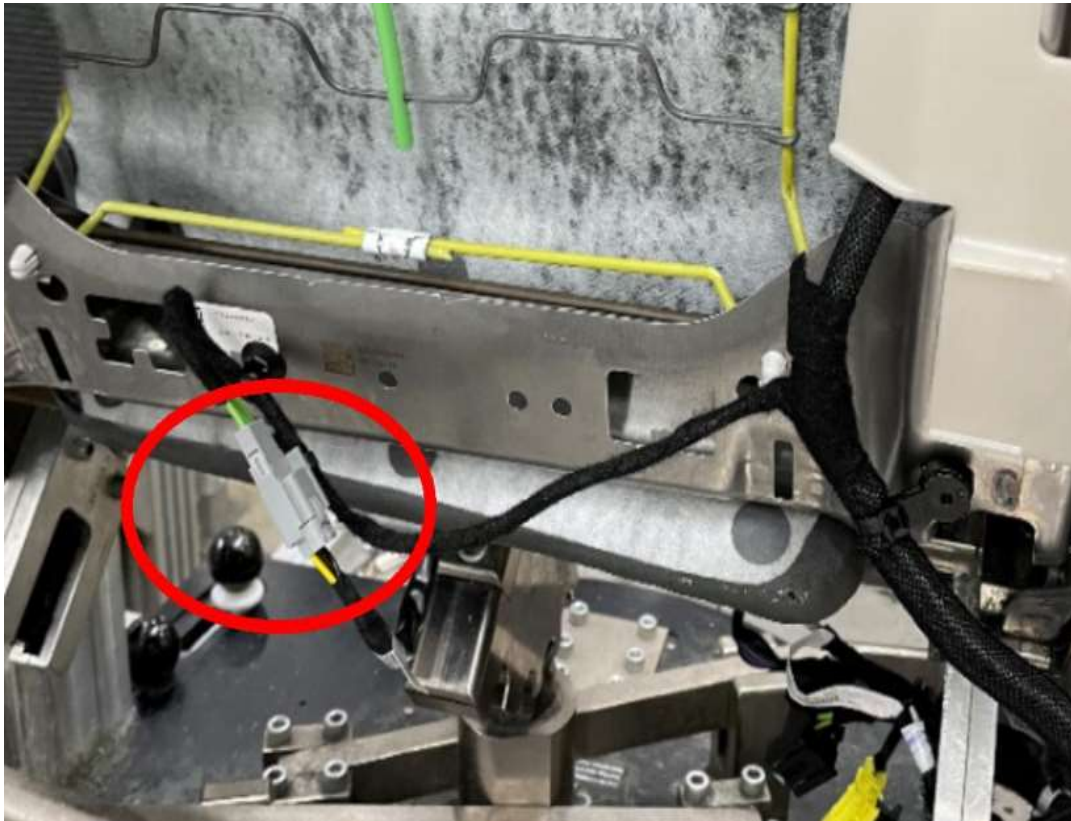
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4. Check connection circled below.



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### Power Seat Inop

1. Remove straps for rear back panel and flip up carpet.
2. Remove screw in rear of side shield shown below.



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3. Remove screw in front of side shield.



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4. Grab from bottom and back of side panel to remove.



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5. Check connection shown below.



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