



## STAR ONLINE PUBLICATION



**Case Number: S2208000125**

**Release Date:** June 2022

**Symptom/Vehicle Issue:** Paddle Shifter Disable Feature Not Present

**Discussion:** The customer may want to disable the steering wheel paddle shifters on their vehicle. Unlike the previous generation Grand Cherokee (WK). The paddle shifters on WL cannot be disabled.

This change was implemented because the WL console shifter module does not have the ability to downshift to lower gears. The ability to downshift to a lower gear is a regulatory requirement which the paddle shifters meet.

**No attempts should be made to disable the paddle shifters.**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**