



## STAR ONLINE PUBLICATION



**Case Number:** S2208000121

**Release Date:** June 2022

**Symptom/Vehicle Issue:** Check Engine Lamp (CEL) On, DEF Reductant Quality Sensor Circuit

**Customer Complaint/Technician Observation:** Owner complaint check Engine Lamp (CEL) on. Technician observed the lamp on and the vehicle setting DTC's U02A2-00, P20BE-00, P20E8-00 for the DEF Reductant Quality Sensor as stored or active.

**Repair Procedure:** Inspect the harness routing of the DEF reductant quality sensor that is routed under the vehicle's underbody skid plate. Example: Skid plate was pinching the harness for the reductant quality sensor circuit. Repair or replace the involved harness as needed  
Part# 68409264AA.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**