



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Hill Descent Control Inoperative, No LED Function On Switch After Sales Code Was Added

Customer Complaint/Technician Observation: Owner/operator and technician may find the Hill Descent Control (sales code BNH) does not function. The indicator LED does not illuminate. Condition occurs after Mopar Accessory installation, or a sales code was added.

Discussion: Perform a Restore Vehicle Configuration first prior to performing any further diagnostics. Following the Restore Vehicle Configuration routine successfully running, test drive the vehicle to confirm operation. Refer to owner's manual "Hill Descent Control (HDC) — If equipped" for operational information.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found