



## STAR ONLINE PUBLICATION



**Case Number:** S2208000115

**Release Date:** June 2022

**Symptom/Vehicle Issue:** Driver Side Mirror Surround View Camera Inoperative

**Customer Complaint/Technician Observation:** Owner complains the camera image from the driver side mirror is not displaying the driver side camera image. The technician observed the vehicle has set one or more of DTC's: B23C6-92 Left-Camera Performance or Incorrect Operation, B23C6-1C Left Camera-Circuit Voltage Out of Range, U0266-00 Lost communication With Left Camera; all other cameras supporting 360-degree camera surround view(s) are operating.

**Repair Procedure:** Gain access to the Camera Video Processing Module (CVPM) and check all the camera connections to ensure all connections are secure. If no change, test to validate the driver camera functionality by swapping the driver camera (Tan) connection at the CVPM to the working (Brown) connector location for the passenger image. If no image, start at the nearest camera connection at the driver mirror, bypass sections of the harness to locate the area of a potential wiring concern. In the below example, the door harness was the area of concern Fig 1, 2 ,3.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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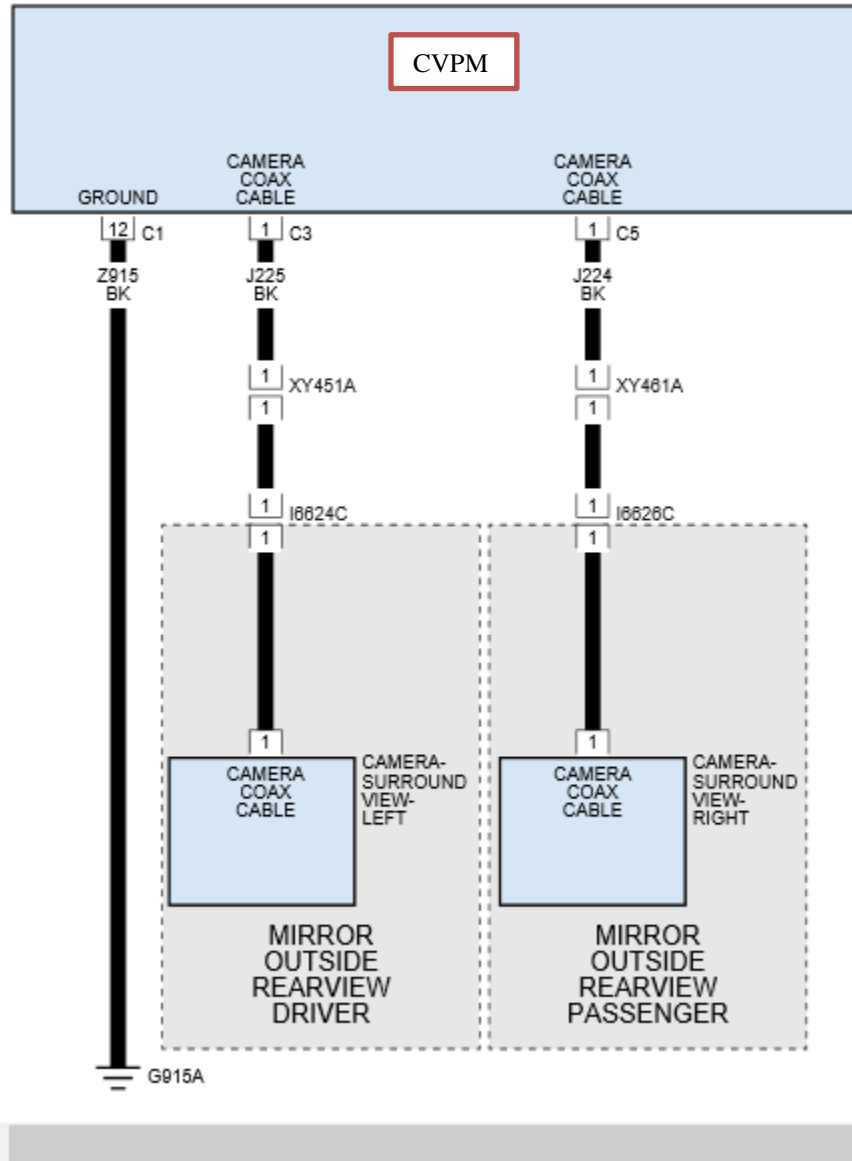


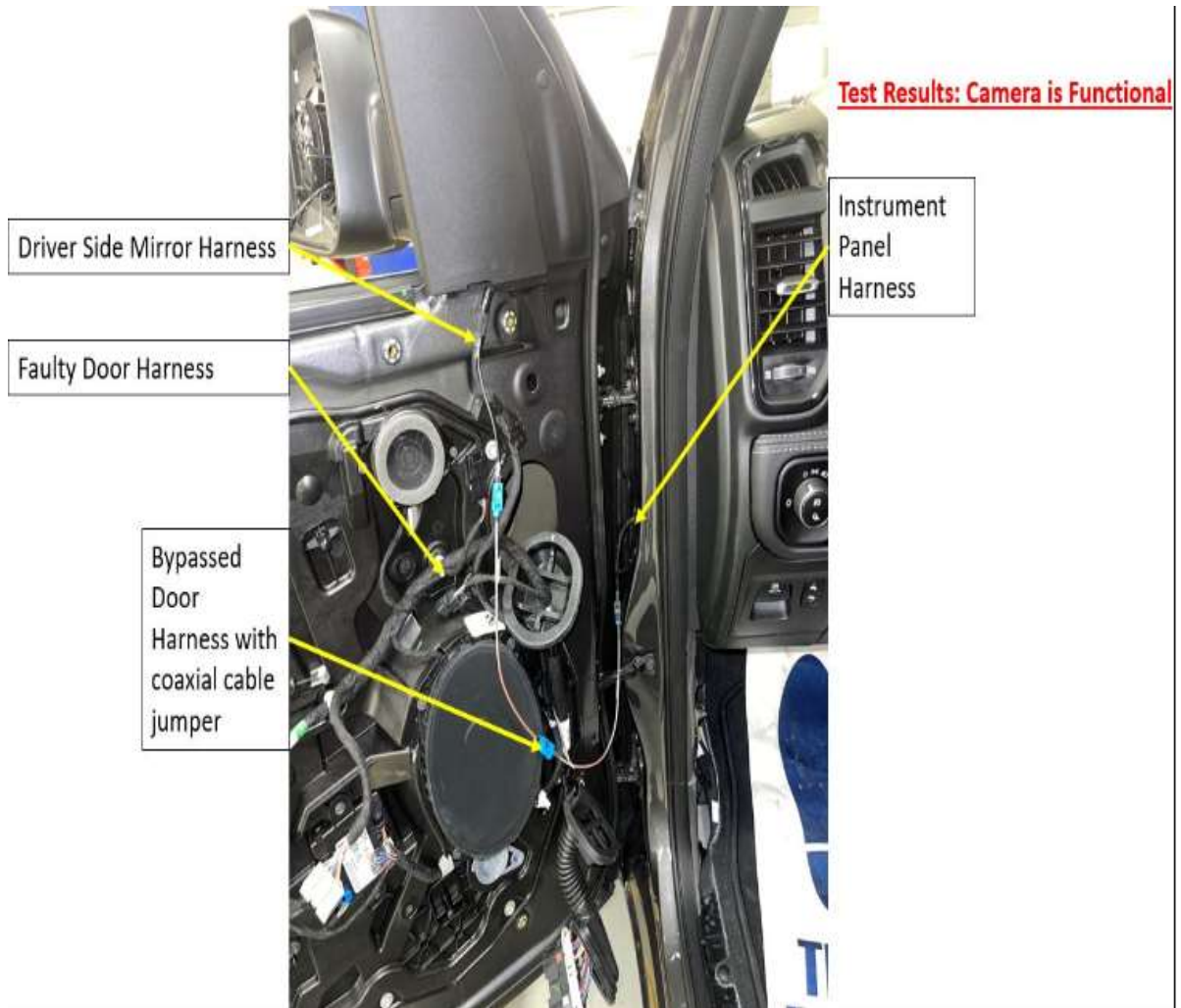
Fig 2

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Testing Example, Fig 3

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