

GPOP - Issue Review System

Part Number: 68272801A\$, 68237842A\$

Part Description: Battery Coolant Level Sensor, Battery Coolant Bottle

Issue Description: Pacifica Hybrid only - If customer comes into dealership with a "Service Hybrid System" message on cluster AND scan / WiTech report shows evidence of a P2BE0-00 fault code, please contact the following individual prior to servicing the vehicle:

P2BE0-00 - HYBRID/EV BATTERY COOLANT LEVEL

FCA Redacted Content

If possible, please capture a picture of the coolant level on battery bottle before replacing any components in the area (sensor, bottle, etc.). Requesting picture be attached to claim information.

If no response within 15 minutes, proceed with repair.