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GROUP: 08 - Electrical

DATE: March 10, 2022

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This bulletin supersedes Technical Service Bulletin 08-043-22, date of issue March 02, 2022, which should be removed from your files. This is a complete revision and no asterisks have been used to highlight revisions.

SUBJECT:

Flash: Heating Ventilation and Air Conditioning (HVAC) Updates

OVERVIEW:

This bulletin involves reprogramming the HVAC module with the latest available software.

MODELS:

2021 (WL)

Jeep Grand Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or before November 02, 2021 (MDH 1102XX) equipped ATC W/3 Zone Temp Control (Sales Code HAH) or ATC W/4 Zone Temp Control (Sales Code HAL).

SYMPTOM/CONDITION:

Customers may experience the following:

High pitch whistle coming from the dash when the blower motor is turned on.

NOTE: High pitch whistle originated from the defroster door when the HVAC unit in either Hi-Level (panel and defrost) or Bi-Level (panel and floor) modes. May be worsened when running the front airflow at blower bar 1-2 and rear airflow at blower bar 5-7.

DISCUSSION:

The HVAC software update has been removed from wiTECH and is no longer applicable. Until a future software update can be released.

POLICY:

Information Only