



STAR ONLINE PUBLICATION



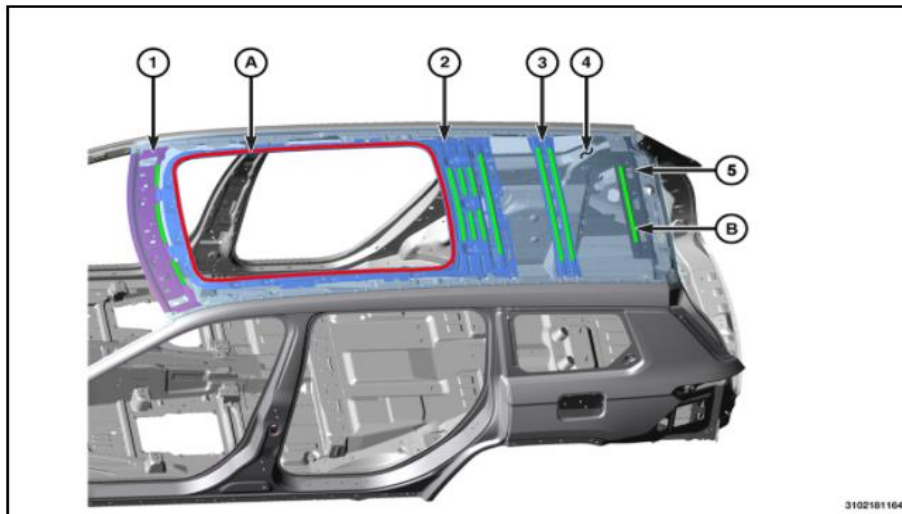
Case Number: S2223000020

Release Date: March 2022

Symptom/Vehicle Issue: Rattle Noise From Roof Area Near Rear Of Sunroof

Customer Complaint/Technician Observation:

Discussion: Inspect at the rear of the sunroof (under the headliner) to ensure that the center roof bow is adhered/bonded to the roof. Use a fiber trim stick inserted between the skin and bow to check for movement. If movement exists, see the below information.



Green- Location of Anti Flutter Foam used to adhere roof skin to cross bows.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Example of missing anti flutter adhesive.

Anti-Flutter Adhesives

ANTI-FLUTTER ADHESIVES	Product
CREST	CFF Flexi-Foam
LORD	Fusor #121 and #124 Flexible Foam
3M	3M #08463 Flexible Foam

List of approved Anti Flutter adhesives

Lowering of the headliner will be required to inspect the roof area. Refer to 23 - Body / Interior / HEADLINER / Removal and Installation; Group 31- Collision Information; Adhesive manufacturer's instructions for handling, application, and cure times.

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