



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Front Passenger Interactive Display Screen Power Button Does Not Illuminate

Owner Complaint/Technician Observation: Owner complains that the front passenger interactive display screen power on/off button does not illuminate. Technician has compared to other vehicles and the screen power button does not illuminate.

Discussion:

The passenger interactive screen on/off hard buttons do not illuminate. The button retains full functionality relating to turning the passenger screen on and off, however the button indicator LED's have no illumination, and do not illuminate.

This is normal functionality of the On/Off switch on the passenger side interactive display screen sales code RJA. No further repairs should be attempted.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found