



STAR ONLINE PUBLICATION



Case Number: S2223000013

Release Date: March 2022

Symptom/Vehicle Issue: Rattle From Roof When Driving Over Bumps Or Rough Road

Discussion:

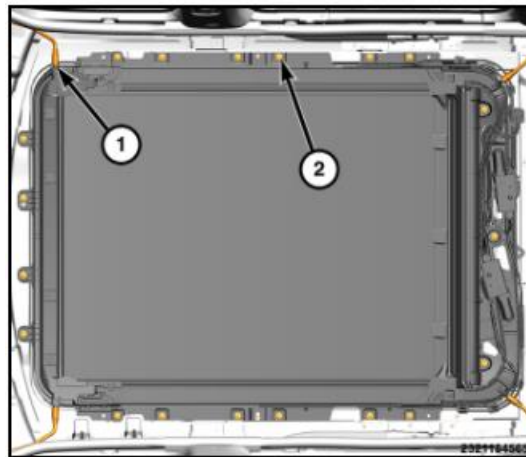


Fig 1
Sunroof Fasteners (item 2)

Inspect all sunroof frame attaching fasteners for proper torque. Refer to 23 - Body / Sunroof, Dual Pane / SUNROOF, Dual Pane / Removal and Installation for additional information.

Sunroof Bolts

11 N·m (8 Ft. Lbs.)

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found