



Technical Service Bulletin

47 Brake Servo Unit is noisy when pressing the brake pedal - Q5

47 22 18 2067321/4 September 14, 2022. Supersedes Technical Service Bulletin Group 47 number 22-15 dated August 3, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, and SQ5	2018 – 2021	All	Not Applicable
Q5 Sportback, and SQ5 Sportback	2021		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Warranty</i> (removed test drive)
3	08/03/2022	Revised header (Added Model Years)
2	07/27/2022	Revised header (Added Model Years)

Customer states:

- Squeak noises can be heard when pressing the brake pedal.

Workshop findings:

- The noise can be reproduced and is coming from the Brake Servo Unit (Brake Booster).

Technical Background

The noises are coming from the brake servo unit rubber boot.



Note:

This bulletin does **not** include PHEV vehicles.

Production Solution

Improved rubber boot was introduced gradually in the 1st Quarter of 2021.



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Service

If noises are identified when pressing the brake pedal, proceed as follows:

- Record an audio file of the complaint.
- Attach the audio file to the DOC-IT database (Include VIN Number in the file).
- Replace Brake Servo Unit according to:

ELSA>>Repair Manual>>Chassis>>Brake System>>47 Hydraulic Components>>Brake Booster/Brake Master Cylinder>>Brake Booster Removing/Installing.



Note:

Replaced Components without audio files uploaded to DOC-IT will be debited!

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any Audi Warranty, this bulletin is informational only.		
Service Number:	4770		
Damage Code:	0020		
Labor Operations:	Brake servo unit replace	4770 1900	See SRT
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067321/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools



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Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.

Part Number	Part Description	Quantity
See ETKA	Brake Servo Unit (Brake Booster)	See ETKA/ELSA
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

Additional Information

All parts and service references provided in this TSB (2067321) are subject to change and/or removal.

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