



Technical Service Bulletin

37 Vehicle Does Not Accelerate After Coming To A Stop. SAFE Warning Displayed On Instrument Cluster

37 22 07 2067546/2 September 19, 2022. Supersedes Technical Service Bulletin Group 37 number 22-06 dated July 14, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2023	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Warranty</i> (updated labor ops)
1	07/14/2022	Initial publication

Customer states:

Upon the vehicle resting at a stop, for a period of time greater than 30 seconds, the vehicle will no longer accelerate.

“SAFE” warning is shown by the instrument cluster (Figure 1).

Vehicle operates properly after an ignition cycle.



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Figure 1: "SAFE" warning is shown by the instrument cluster

Workshop findings:

No relevant DTCs are stored.

Technical Background

If a button on the remote key is pressed and held for longer than 60 seconds while driving, it is possible that a reset of the convenience control module J393 (address word 0046) may occur.

If the convenience control module J393 (0046) performs a reset, the vehicle is prevented from accelerating at the next stand still event lasting over 30 seconds.

Production Solution

Updated software in the convenience control module J393 (0046).

Service



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Update convenience control unit J393 (DA0046) with SVM. To enter the SVM code, use "Flash" mode on the ODIS tester. The SVM code is **46A032**. Follow the instructions on the tester.

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the control module J393 (0046) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	Old Hardware Part Number	Old Hardware Version	New Software Part Number	New Software Version	SVM Code Input
e-tron GT	992.907.064.CT	585	8W1.907.064.T	45	992.907.064.DT	604	46A032
		584					
	992.907.064.CK	585	8W1.907.064.K		992.907.064.DK		
		584					

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	5789
Damage Code:	0040



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Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2067546/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2067546) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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