

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6284
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 21, 2022
Subject: N222379651 – Stop Delivery
Repair for Bolt EUV Hood Insulator Build Shy
Models: 2023 Chevrolet Bolt EUV
To: North Bend Chevrolet
Re: VIN 1G1FY6S08P4103097

On August 17, 2022, General Motors communicated via GCUS-17-462 that certain 2023 model year Chevrolet Bolt EV and EUV vehicles were not impacted by the hood insulator build shy. This message is to inform you that a small number of vehicles were shipped without hood insulators. We have identified that one of these vehicles may have arrived at, or are still in transit to, your dealership. This vehicle needs to be retrofitted prior to sale.

The attached Stop Delivery bulletin details important information regarding the required steps to complete the release of this vehicle from Stop Delivery. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

It is imperative that this vehicle is NOT sold or delivered to customers until the final repair has been completed.

The parts necessary to complete this retrofit will be pre-shipped to your dealer on September 22, 2022. Pre-shipped parts will be charged to dealer's open parts account.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system was updated on September 19, 2022.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS

Stop Delivery

N222379651 Repair for Bolt EV and Bolt EUV Hood Insulator Build Shy



Release Date: September 2022

Revision: 00

Attention: This field action must only be completed by Chevrolet EV certified dealers who have met all Bolt field action-specific training, tool and equipment requirements, and repairs must be performed by a technician who has successfully completed the required training.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Bolt EV	2023	2023		
Chevrolet	Bolt EUV	2023	2023		

Involved vehicles are marked "Open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Vehicles were shipped to the dealer without the hood insulator.
Correction	Install the hood insulator.

Part Information

Quantity	Part Name	Part No.
1	Hood Insulator (for Bolt EUV)	42778131
1	Hood Insulator (for Bolt EV)	42698037
10	Hood Insulator Retainer	20064875

Important: If you are receiving this bulletin, you are scheduled to be pre-shipped the Hood Insulator and retainer that fits a VIN for a vehicle in-transit to, or already at your dealership. An initial supply of 42778131, 42698037 and 20064875 required to complete this field action will be pre-shipped on 9/2/22. Pre-shipped parts will be charged to dealer's open parts account.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106236	Install Hood Insulator	0.2	ZFAT	N/A

Service Procedure

Install hood insulator. Refer to *Hood Insulator Replacement* in SI.

Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than September 30, 2023.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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