



Service Bulletin

Bulletin No.: 22-NA-177

Date: September, 2022

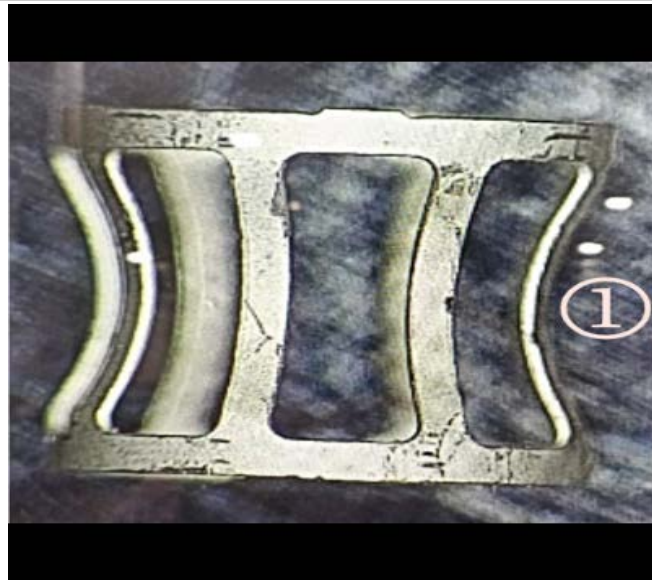
INFORMATION

Subject: Information On Intermittent or Inoperable Rearview Camera, May Display Blue or Black Screen With Error Message

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2019	2022				
GMC	Terrain	2019	2022				
Holden	Equinox	2019	2020				

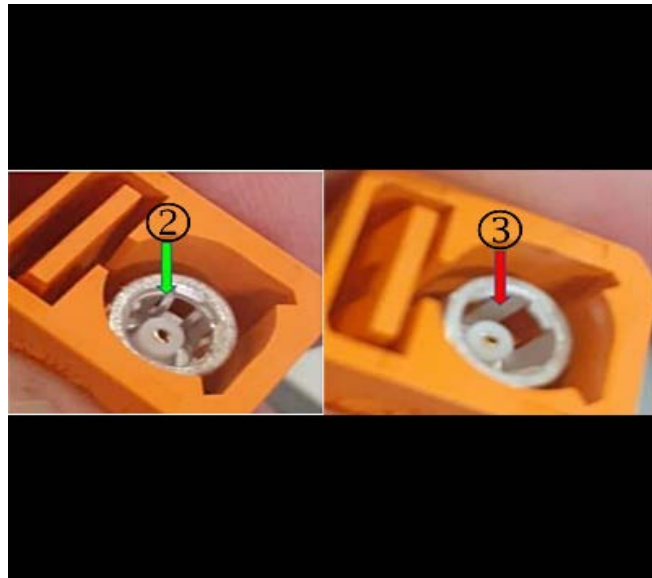
Involved Region or Country	United States, Canada, Mexico, Middle East, Israel, Palestine, Brazil (Mercosur), GM Korea Company, Australia/New Zealand
Additional Options (RPOs)	Equipped with RPOs UVB or UV2
Condition	Some customers may comment on their rearview camera acting intermittently or inoperable and may display a blue or black screen with an error message.
Cause	The cause of the condition may be a missing barrel spring in the harness connector.

Correction



6100425

Remove the rear closure fixed handle applique and disconnect the connector to inspect the harness connector contact area and verify if the barrel spring (1) is present in the cable inside the connector. Refer to *Rearview Driver Information Camera Replacement* in SI.



6100432

- If the barrel spring is present (2), refer to SI for further diagnostics.
- If the barrel spring is missing (3), replace the harness as part of diagnostic plan

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	1
Modified	Released September 01, 2022

