

Dear <Customer Name>

RE: <VIN>

Thank you for your recent 2022 Lexus NX purchase. You have made an excellent choice and will undoubtedly enjoy your new NX for many years to come.

Your vehicle is equipped with the Advanced Park feature, which is designed to control steering, acceleration, braking and gear changes when parallel parking or backing into a parking spot. While Remote Park, a smartphone sub-feature to Advanced Park, was considered for release in late spring 2022, it will not be available for your vehicle. Your current Advanced Park functionality remains fully available for your use.

To optimize your in-vehicle experience, please see the following steps to disable the Remote Park sub-feature display in your vehicle:

- Start Vehicle or ACC On
- Press Advanced Park Button
- Press Settings Button
- Toggle the Remote Park indicator to OFF (toggle on left and greyed out)
- Press "X" on the top left of the screen to exit Advanced Park
- Press Advanced Park Button and validate Remote Park soft key is not shown

Should you feel uncomfortable disabling Remote Park on your own, we recommend you contact any authorized Lexus dealer and make arrangements for assistance in disabling the feature.

To accommodate for any inconvenience this may cause, Lexus would like to provide you one- time goodwill in the amount of \$500, which reflects the total cost of Advanced Park functionality, including the Remote Park sub-feature.

In order to receive this goodwill, please sign and date this letter below and return either by mailing to the address below
OR

- Visit: <https://www.lexus.com/contact>
- Select the "Send Message" option
- Use the "Vehicle" topic and the "New and Future Vehicle" subtopic
- Upload a signed copy or picture of this letter, and submit with a comment of "NX Remote Park"

Toyota Motor Sales, U.S.A., Inc.
Attention: Lexus Brand Engagement Center
P.O. Box 259001
Mail Drop E1-5A
Plano, TX 75025-9001

If you have any questions, please contact the Lexus Brand Engagement Center at 1-800-255-3987, Monday through Friday, 8:00 am to 8:00 pm, and Saturday, 9:00 am to 6:00 pm Eastern Standard Time.

Thank you again for your purchase of the 2022 NX vehicle.

Sincerely,

General Manager,
Lexus Brand Engagement Center

Original owner: _____

Date: _____