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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Product Update: 2022 Multi-Model Blower Motor Inspection
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DATE: September 2, 2022

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Product Update: 2022 Multi-Model Blower Motor Inspection

Today, September 2, 2022, American Honda is announcing a **product update** for certain 2022 Passport, Pilot, and Ridgeline vehicles to address concerns with the air conditioning (A/C) system. Under certain conditions, affected vehicles may experience smoke coming from the vents or the A/C stops working. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

BACKGROUND

Due to improper manufacturing of the A/C blower motor, some motor cooling air vents may be partially blocked. If the air vents are blocked when the air conditioner is in use, the motor cannot be cooled and may overheat. This may result in smoke coming from the vents or cause the blower motor to seize.

REPAIR

Inspect the blower motor cover cap. Replace the blower motor and cap if needed.

PARTS

Parts are available through the normal ordering system.

TOOLS

Blower motor cap vent inspection tools have been sent to dealers.

SERVICE BULLETIN

Service Bulletin 22-023, *Product Update: 2022 Multi-Model Blower Motor Inspection* has posted to the Service Information System (SIS) as of September 2, 2022. It includes repair, parts, tools, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by early October 2022.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.