WNC5 Workshop Campaign - Checking universal joint of the intermediate steering shaft and replace if necessary

Update 8/19/22

Please be advised that customer VINs with an RDR have been added and the campaign has been changed to a Workshop Campaign.

The full TI is now available in PCSS and the AfterSales Document Database. The repair is immediately available for all vehicles.

We expect a very low percentage of affected vehicles will need to have the Universal Joint replaced. If you need to replace this part, please order the PET Part# via VOR PDX with car down flag. If a replacement is necessary, the incurred labor costs and the additional cost of parts required must then be invoiced using a subsequent credit appeal claim on the original campaign claim for this campaign (after the initial claim pays). In this case, photographic documentation is absolutely essential and must be attached to the subsequent campaign claim.

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ID Number	WNC5
Models	Macan (95B)
Model Year	2021-2022
Number of Affected VINs	4,061
VIN List	Attached
Summary	On the affected vehicles there is a possibility that the universal joint of the intermediate steering shaft may have been damaged during production.
	If this is the case, there may be clearly perceptible play and possible noises in the steering.

What Dealers should do

Please arrange for this measure to be carried out as soon as possible on affected vehicles. As of the time of this posting, the repair is immediately available.

The "Check" instructions are now available below as of May 3rd, 2022. The full TI is available as of August 19th, 2022.

TI Number Customer Notification No. 153-22

Will be posted at a later date.

Old/Outdated Updates

Update 5/3/22

Please be advised that the "Check" instructions for vehicles affected by WNC5 are now available and are attached below. If a vehicle does not pass the check and needs to have the intermediate steering shaft replaced, your dealer will need to wait for further parts information.