

**** TECHNICAL INFORMATION NOTICE ****

DATE: August 31, 2022
TO: Mitsubishi Motors US & Puerto Rico Dealer Service and Parts Managers
RE: Photo Required Condition (PRC) for Oil Control Valve Replacement (PN 1028A134)
TIN NO.: TIN-22-13-001

AFFECTED VEHICLES: 2018-2023 Eclipse Cross

PURPOSE:

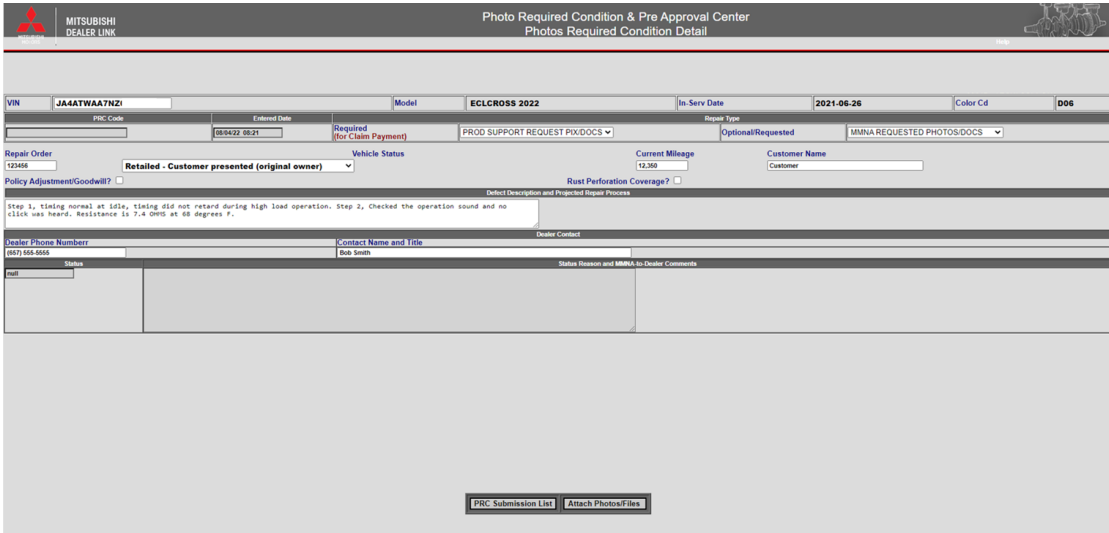
When replacing the Oil Control Valve (PN 1028A134) on the vehicles listed above, the following items must be posted to the Photo Required Condition & Pre Approval Center. If no photos and/or documents are submitted, or photos are submitted that do not show legible text, dealers are in jeopardy of being debited for the claim. Dealers are **REQUIRED** to complete the following instructions prior to submitting a warranty claim. TSB 20-13-002REV should be performed prior to further diagnostics for OCV concerns if applicable.

NOTE: If the required documentation is not included in the PRC entry, then the claim is subject to investigation.

1. PDF or XPS of the ALL DTC List
2. PDF or XPS of the OBD FFD (Freeze Frame Data)
3. Clear and focused photo, PDF or XPS of the MFI Software Part Number
4. Clear and focused photo of the vehicle information code plate riveted to the face of the passenger's door sill.
5. Under "Defect Description and Projected Repair Process" in the PRC entry, enter the diagnostic results obtained while following the diagnostic steps for the relevant DTC in the service manual. To obtain the software part number, follow the instructions given in step 5 of TSB 20-13-002REV. Quality PDF scans of a printed ALL DTC List and FFD are acceptable.

GOOD Comment Example: Step 1, timing normal at idle, timing did not retard during high load operation. Step 2, Checked the operation sound and no click was heard. Resistance is 7.4 OHMS at 68 degrees F.

NOT GOOD Comment Example: OCV Failed, replacement required.



NOTE: Photos and PDF (or XPS) documents must be posted on the PRC **BEFORE** entering the related Warranty claim.

MMNA may issue a Warranty Parts Return request for all replaced Eclipse Cross Oil Control valves.

Please continue posting the required documentation to the PRC until a cancellation notice is published by MMNA.