

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: August 16, 2022

New Safety Recall: WRG-22 Impreza Headlamp Non-Compliance

Subaru of America, Inc. (Subaru) is initiating a new safety recall for certain 2017-2019 model year Impreza vehicles, which may contain non-compliant headlamp assemblies.

Description of the Defect and Safety Risk

The left front and right front halogen headlamp assemblies, containing the side reflex reflector and low beam reflector, may not fully meet requirements set forth in FMVSS No. 108 – Lamps, Reflective Devices, and Associated Equipment.

At certain viewing angles, the left front and right front side reflex reflectors may not properly provide reflected light, which may lower the vehicle visibility to other road users, increasing the risk of a crash. Additionally, the left front halogen low beam reflector may not properly illuminate the roadway for the driver and/or may cause glare for other road users, increasing the risk of a crash.

Remedy

For all affected vehicles, Subaru dealers will replace the left-hand and right-hand front headlamp assemblies at no cost to the customer.

Affected Vehicles

A total of 188,397 U.S. Impreza vehicles will be affected by this recall, as listed below:

Model Year	Carline	Production Date Range
2017-2019	Impreza	September 6, 2016 – July 25, 2019

Not all vehicles in the production range listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. The VINs will be available tomorrow, and the status will display as “Open – Remedy Not Yet Available” until parts are available to support this recall.

Service, Parts, and Claim Instructions

Subaru is in the process of acquiring parts to support this recall. The WRG-22 Product Campaign Bulletin will be available on STIS when parts are available.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Once parts are available, retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Owner Notification

Subaru is in the process of obtaining current vehicle registration data, and will notify affected vehicle owners of this recall with an interim letter by first class mail within 60 days. Once parts are available to support this recall, owners will be re-notified and advised to schedule an appointment for this repair. Retailers will be advised when these notifications are scheduled.